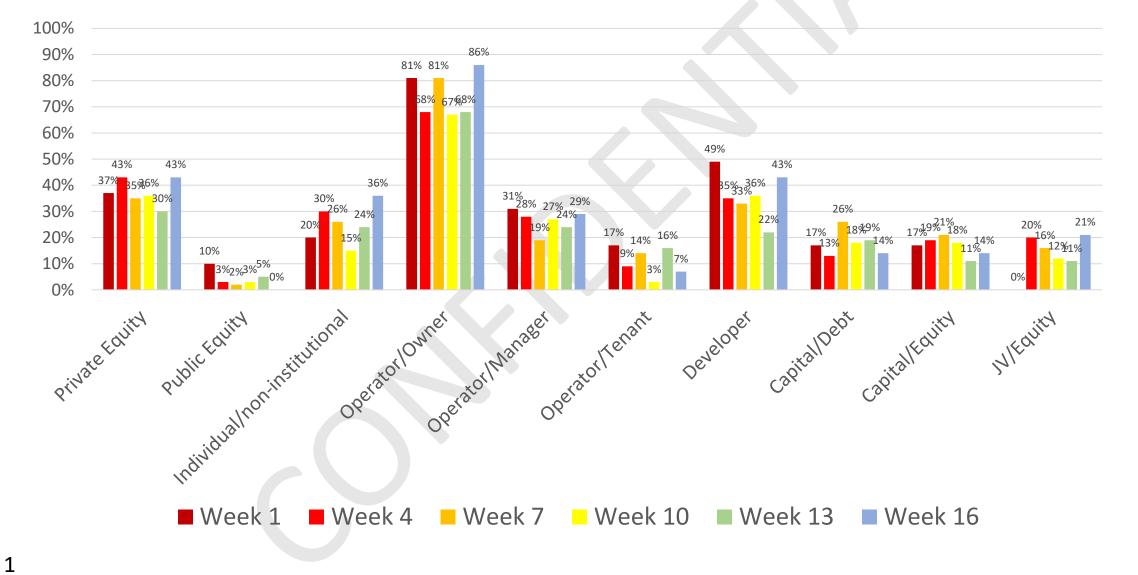
#### ASHA Survey Aggregated Results March 15-16 – July 19-20 Association Living Longer Better Are you an Owner, Operator, Developer, Financier?



Week 1 n = 59 Week 2 n = 56 Week 3 n = 63 Week 4 n = 69 Week 5 n = 60 Week 6 n = 51 Week 7 n = 43 Week 8 n = 45 Week 9 n = 39 Week 10 n = 33 Week 11 n = 35 Week 12 n = 37 Week 13 n = 37 Week 14 n = 27 Week 15 n = 27

Week 16 n = 14

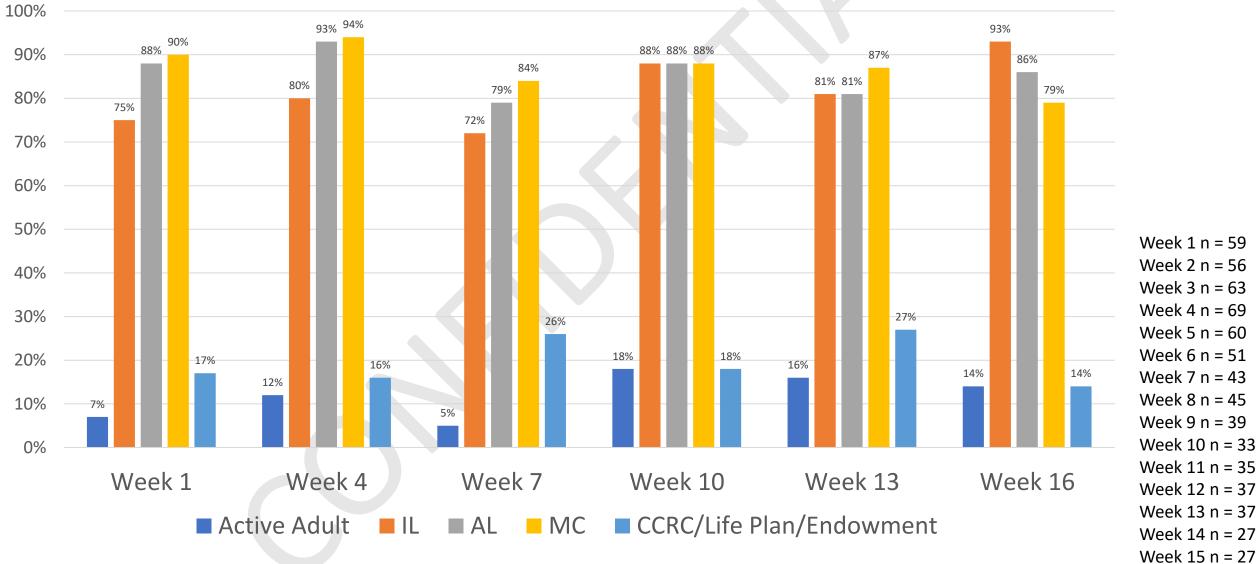


## Product Type

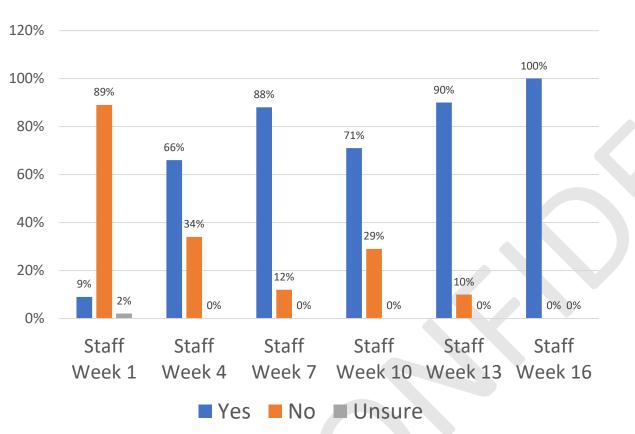
### ASHA Survey Aggregated Results March 15-16 – July 19-20

Week 16 n = 14

Living Longer Better



### ASHA Survey Aggregated Results March 15-16 – July 19-20 Do you have any seniors housing communities with staff or residents who have been diagnosed with COVID-19 virus?



AMERICAN

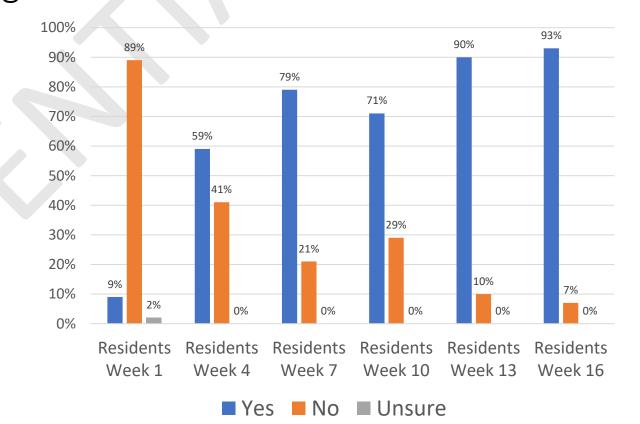
HOUSING

3

SENIORS

ASSOCIATION Living Longer Better

Week 1 Staff n = 54	Week 7 Staff n = 40	Week 13 Staff n =
Week 2 Staff n = 48	Week 8 Staff n = 42	Week 14 Staff n =
Week 3 Staff n = 58	Week 9 Staff n = 35	Week 15 Staff n =
Week 4 Staff n = 61	Week 10 Staff n = 28	Week 16 Staff n =
Week 5 Staff n = 56	Week 11 Staff n = 33	
Week 6 Staff n = 45	Week 12 Staff n = 30	

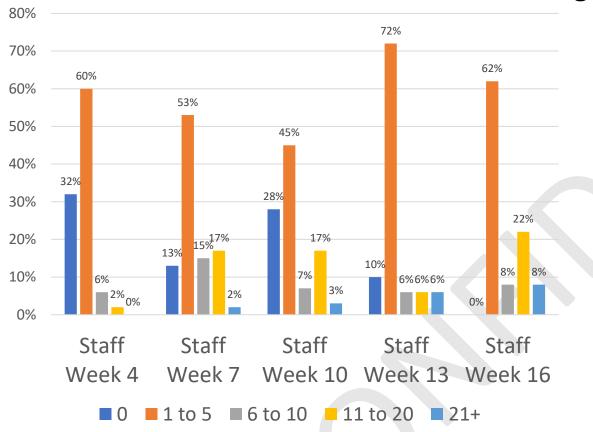


Week 1 Residents n = 55	Week 7 Residents n = 38	Week 13 Residents n = 31
Week 2 Residents n = 49	Week 8 Residents n = 42	Week 14 Residents n = 25
Week 3 Residents n = 59	Week 9 Residents n = 35	Week 15 Residents n = 23
Week 4 Residents n = 63	Week 10 Residents n = 28	Week 16 Residents n = 14
Week 5 Residents n = 56	Week 11 Residents n = 32	
Week 6 Residents n = 45	Week 12 Residents n = 31	



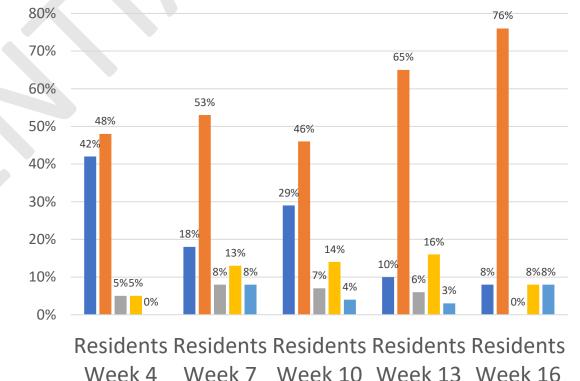
4

### How many of your communities have staff or residents that have been diagnosed with COVID-19 virus?



### Note: Ouestion was not asked weeks 1 & 2

```
Week 3 Staff n = 55 Week 7 Staff n = 40 Week 11 Staff n = 33 Week 15 Staff n = 23
Week 5 Staff n = 55 Week 9 Staff n = 35 Week 13 Staff n = 31
Week 6 Staff n = 44 Week 10 Staff n = 29 Week 14 Staff n = 24
```



■ 1 to 5 ■ 6 to 10 ■ 11 to 20 ■ 21+ 0

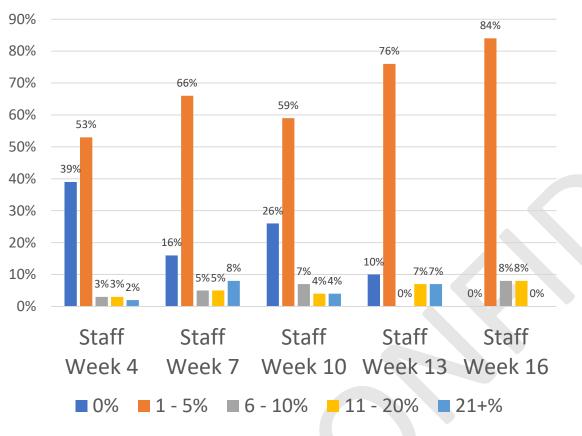
### Note: Question was not asked weeks 1 & 2

```
Week 3 Residents n = 58 Week 7 Residents n = 39 Week 11 Residents n = 32 Week 15 Residents n = 22
Week 4 Staff n = 63 Week 8 Staff n = 42 Week 12 Staff n = 31 Week 16 Staff n = 13 Week 4 Residents n = 62 Week 8 Residents n = 42 Week 12 Residents n = 30 Week 16 Residents n = 13
                                                                                 Week 5 Residents n = 55 Week 9 Residents n = 35 Week 13 Residents n = 31
                                                                                 Week 6 Residents n = 45 Week 10 Residents n = 28 Week 14 Residents n = 25
```



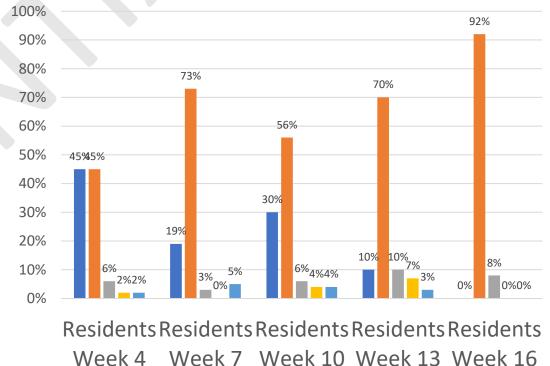
5

What percentage of your communities' staff or residents have been diagnosed with COVID-19 virus?



#### Note: Question was not asked weeks 1 & 2

Week 3 Staff n = 52 Week 7 Staff n = 38 Week 11 Staff n = 32 Week 15 Staff n = 22 Week 4 Staff n = 59 Week 8 Staff n = 40 Week 12 Staff n = 30 Week 16 Staff n = 13 Week 5 Staff n = 52 Week 9 Staff n = 34 Week 13 Staff n = 30 Week 6 Staff n = 43 Week 10 Staff n = 27 Week 14 Staff n = 23



Week 4 Week 7 Week 10 Week 15 Week 16

■ 0% ■ 1 - 5% ■ 6 - 10% ■ 11 - 20% ■ 21+%

### Note: Question was not asked weeks 1 & 2

```
Week 3 Residents n = 55 Week 7 Residents n = 37 Week 11 Residents n = 31 Week 15 Residents n = 20
Week 4 Residents n = 60 Week 8 Residents n = 40 Week 12 Residents n = 28 Week 16 Residents n = 13
Week 5 Residents n = 53 Week 9 Residents n = 35 Week 13 Residents n = 30
Week 6 Residents n = 45 Week 10 Residents n = 27 Week 14 Residents n = 24
```



ASSOCIATION Living Longer Better

SENIORS

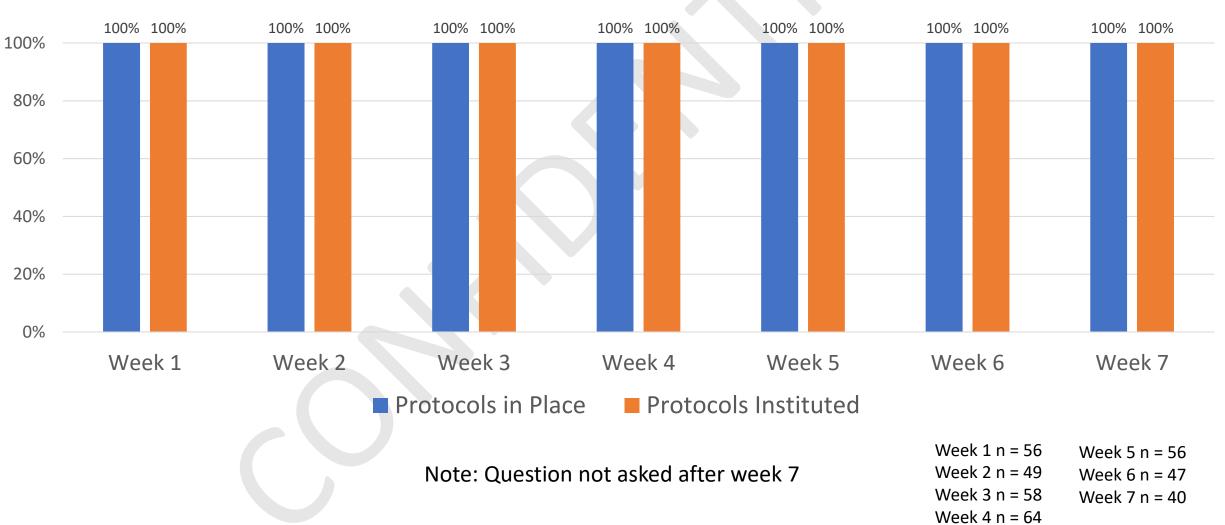
AMERICAN

HOUSING

120%

Do you have protocols in place associated with the COVID-19 Virus?

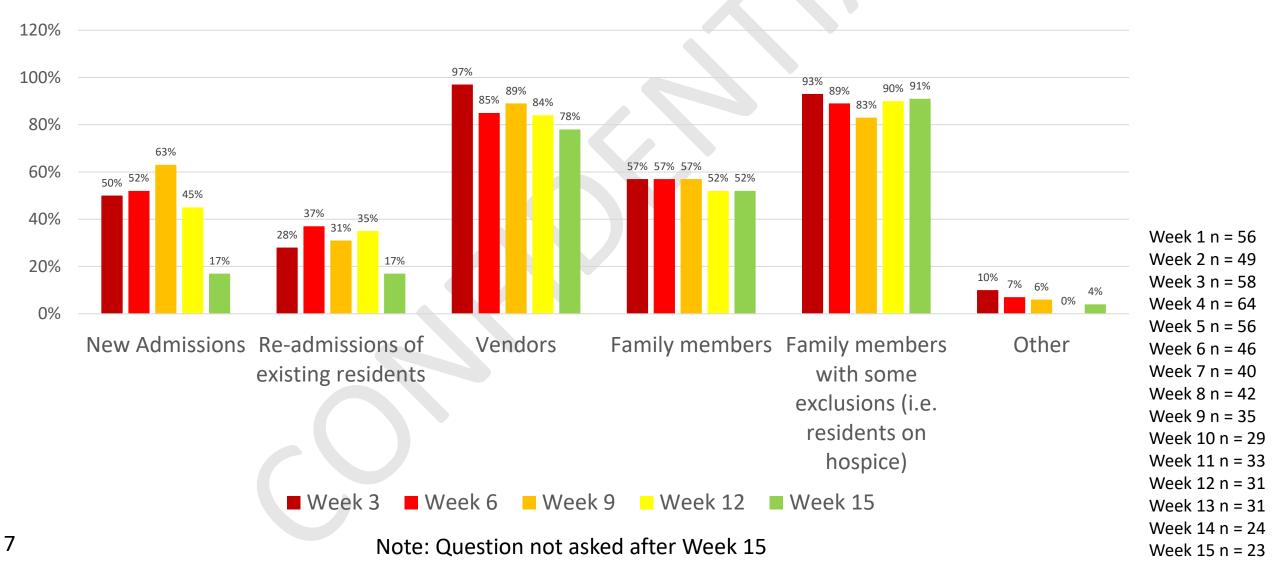
If yes, have you instituted these protocols?





### ASHA Survey Aggregated Results March 15-16 – July 19-20 As part of your COVID-19 protocols, has your community

### restricted access to:



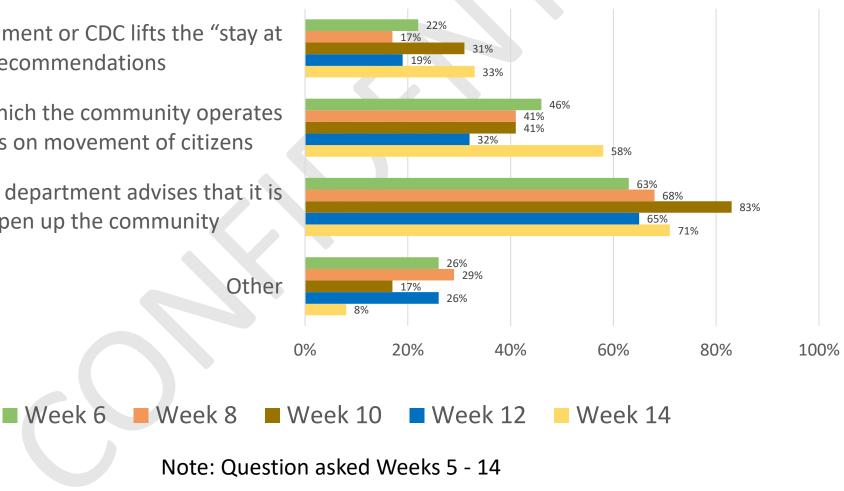


### If you are currently restricting access to your community (i.e. no visitors unless essential healthcare personnel), when do you plan to lift that restriction?

When the US government or CDC lifts the "stay at home" recommendations

When the state in which the community operates lifts its restrictions on movement of citizens

When the local health department advises that it is acceptable to open up the community

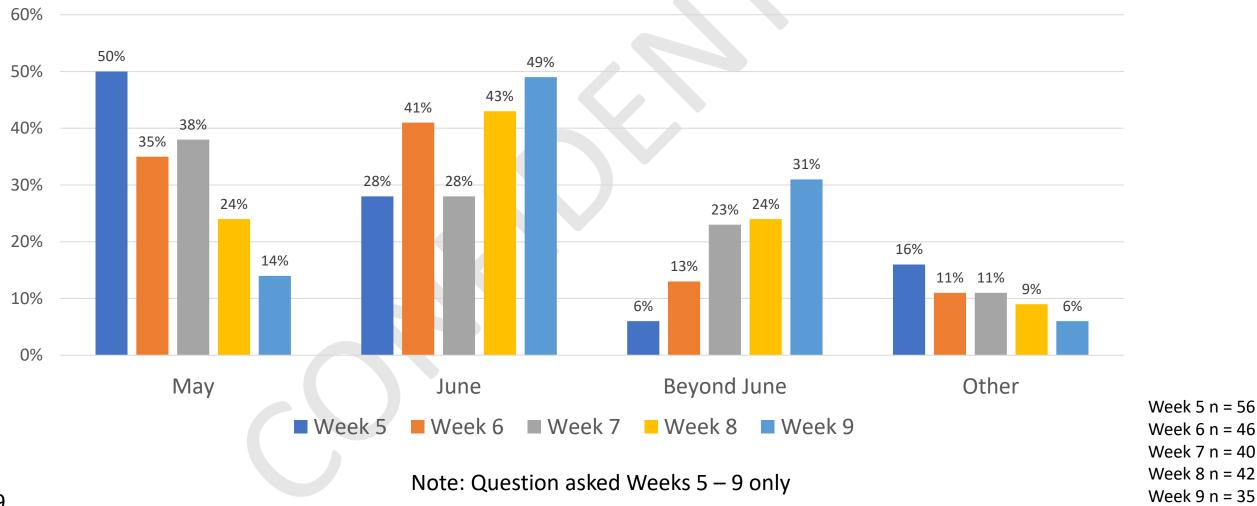


Week 5 n = 55 Week 6 n = 46Week 7 n = 40Week 8 n = 41 Week 9 n = 35Week 10 n = 29 Week 11 n = 33 Week 12 n = 31 Week 13 n = 31

Week 14 n = 24

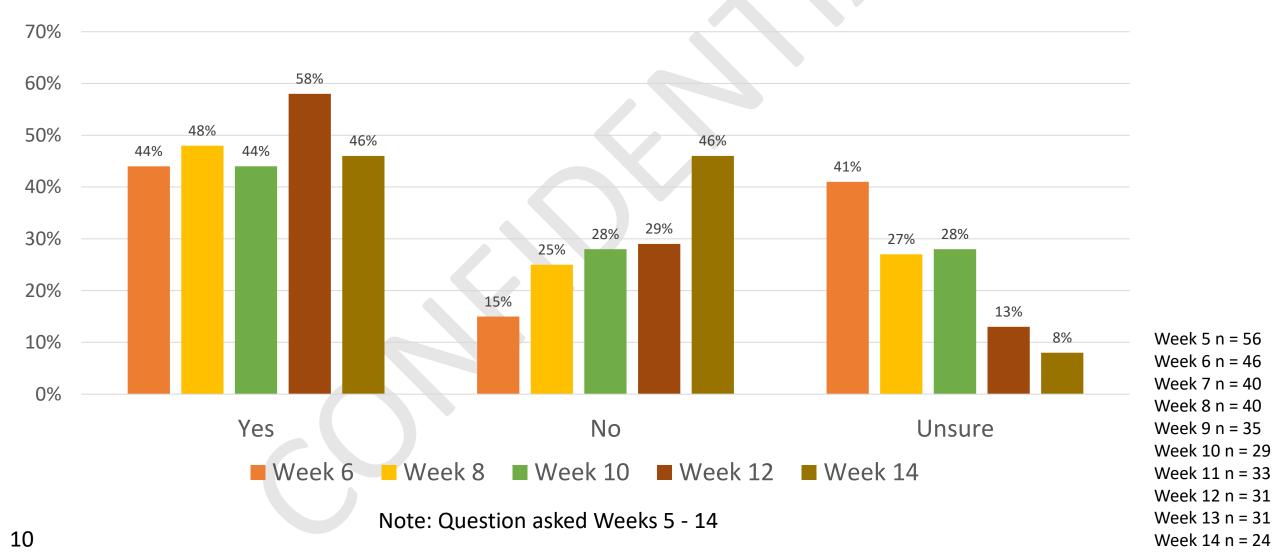


# Do you currently anticipate lifting restrictions on access to some or all of your communities in:



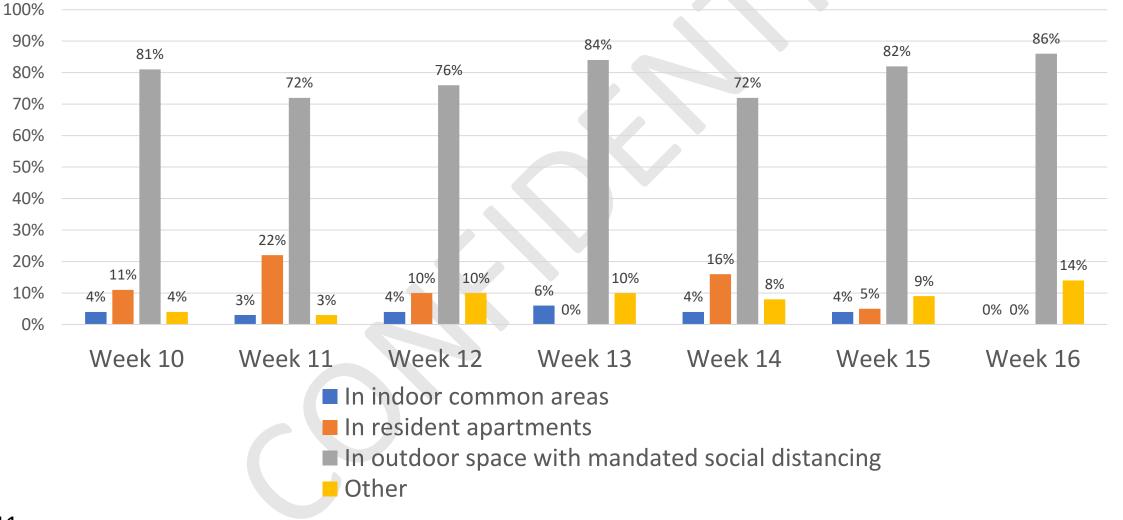


Do you intend to wait until there are no "active" cases of COVID-19 in your community before lifting the restrictions on access?





### As you consider opening up your communities, as it relates to visitors, do you envision physical visits taking place:



Week 12 n = 29 Week 13 n = 31 Week 14 n = 25 Week 15 n = 22

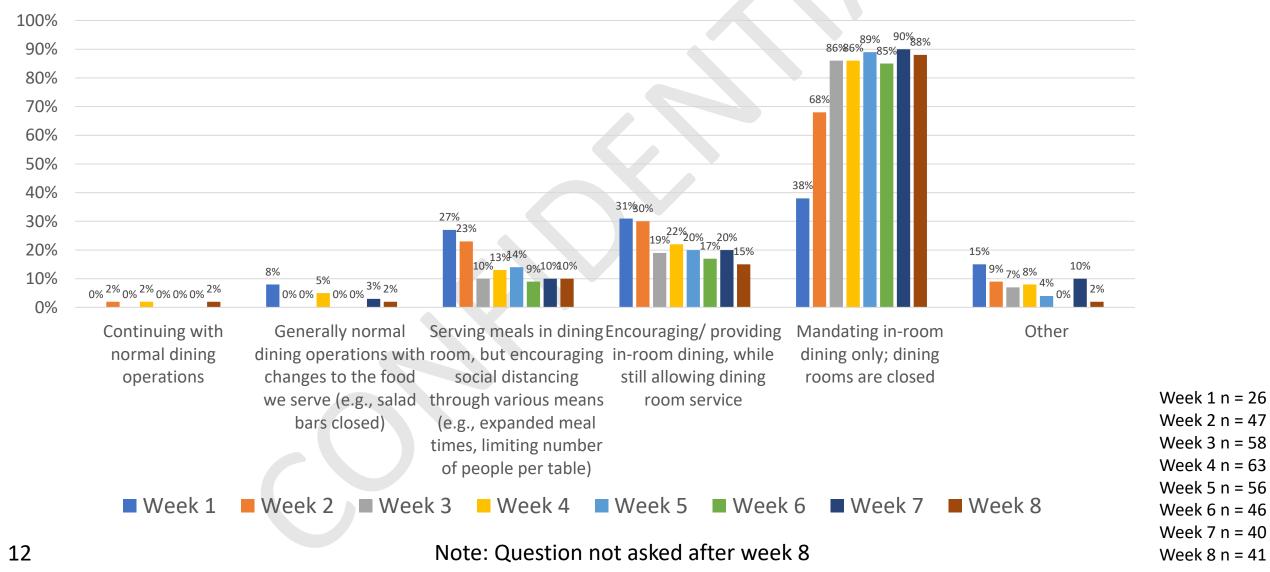
Week 16 n = 14

Week 10 n = 26

Week 11 n = 32

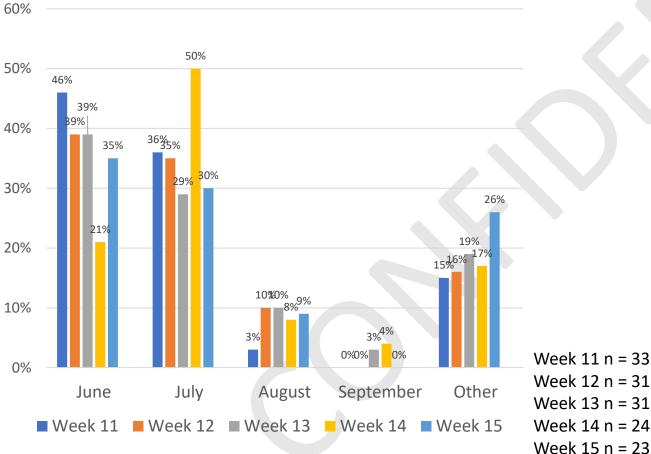


ASHA Survey Aggregated Results March 15-16 – July 19-20 What, if any, changes have you made to your dining operations (for your communities without a known case of COVID-19)?



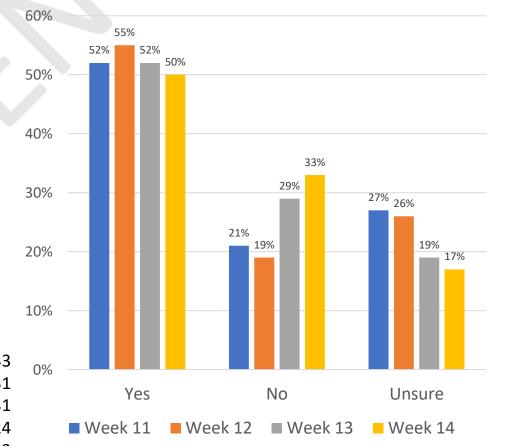


### When do you plan to switch from in room dining back to using dining rooms (with social distancing and staggered seating)?



ASHA Survey Aggregated Results March 15-16 – July 19-20

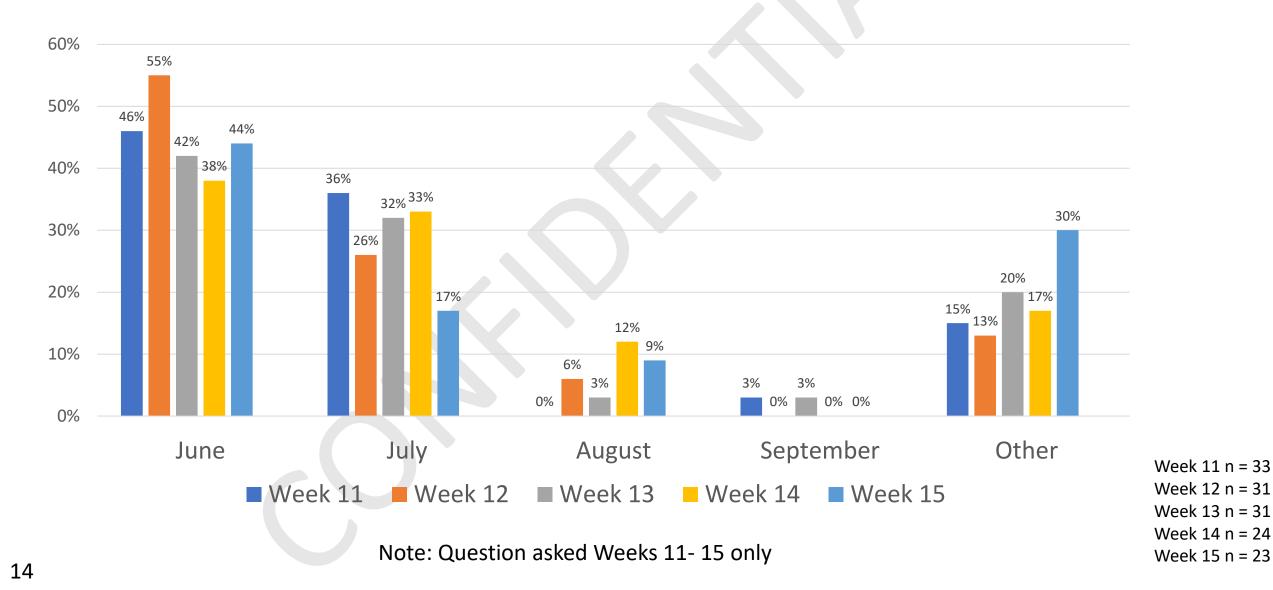
When you reopen dining rooms do you plan on requiring all residents to wear facemasks?



Week 11 n = 33 Week 12 n = 31 Week 13 n = 31 Week 14 n = 24

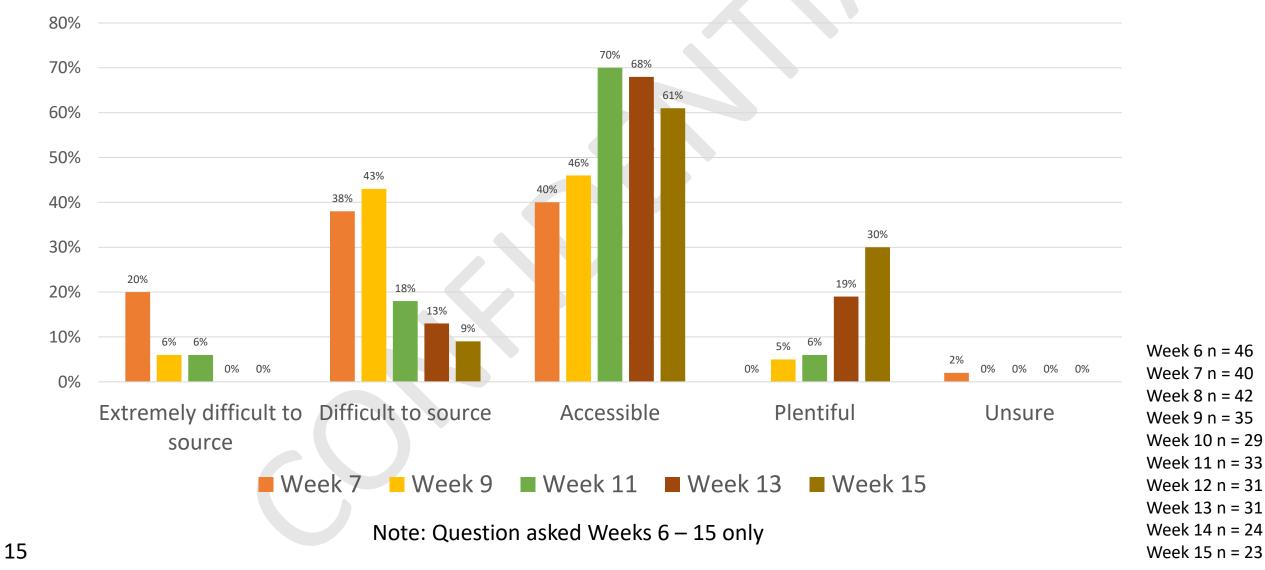


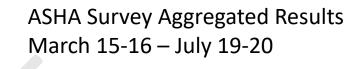
When do you plan to reinitiate group activities within the community?



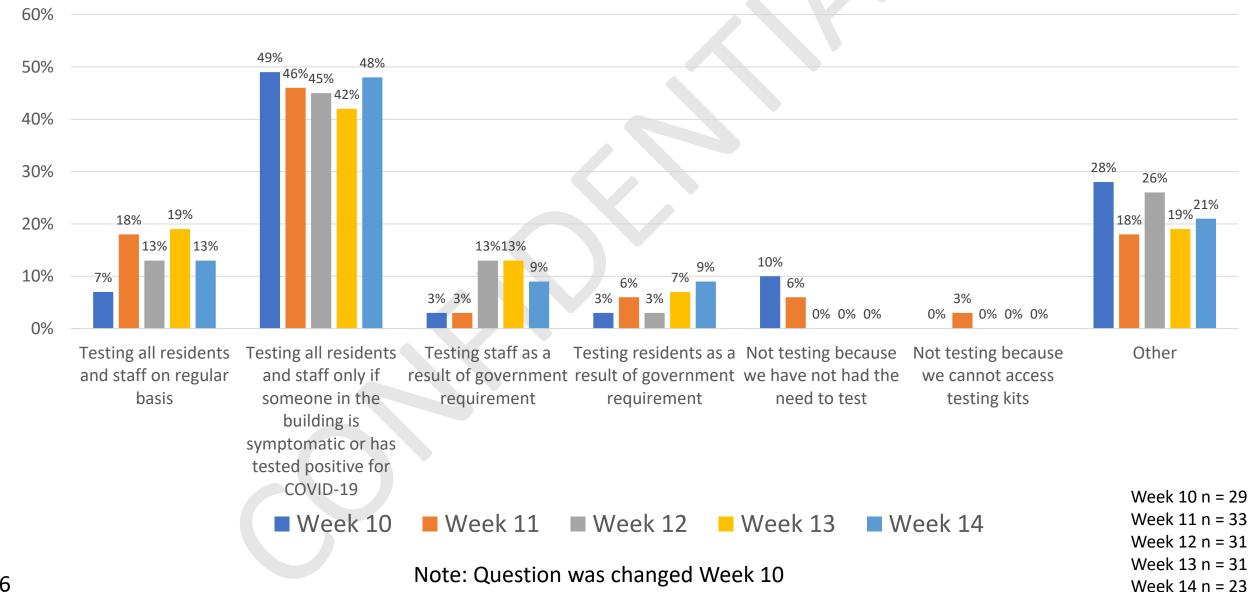


# Please describe your ability to access testing kits in the markets in which you operate:





### Please describe how you are using testing:



AMERICAN

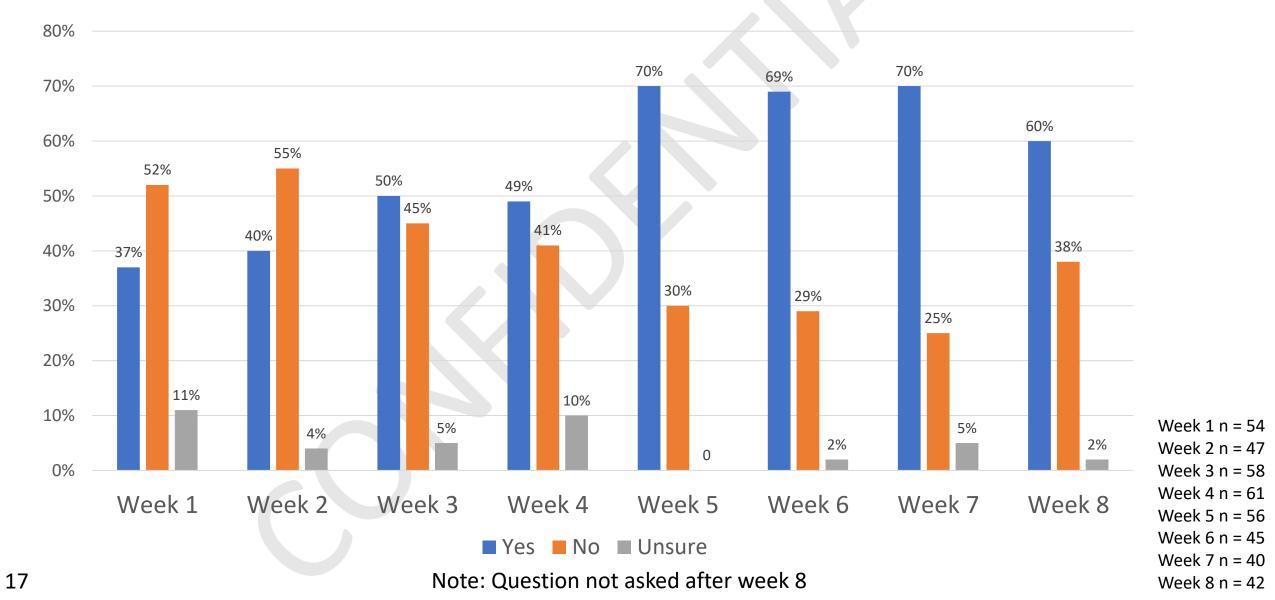
HOUSING

SENIORS

ASSOCIATION Living Longer Better

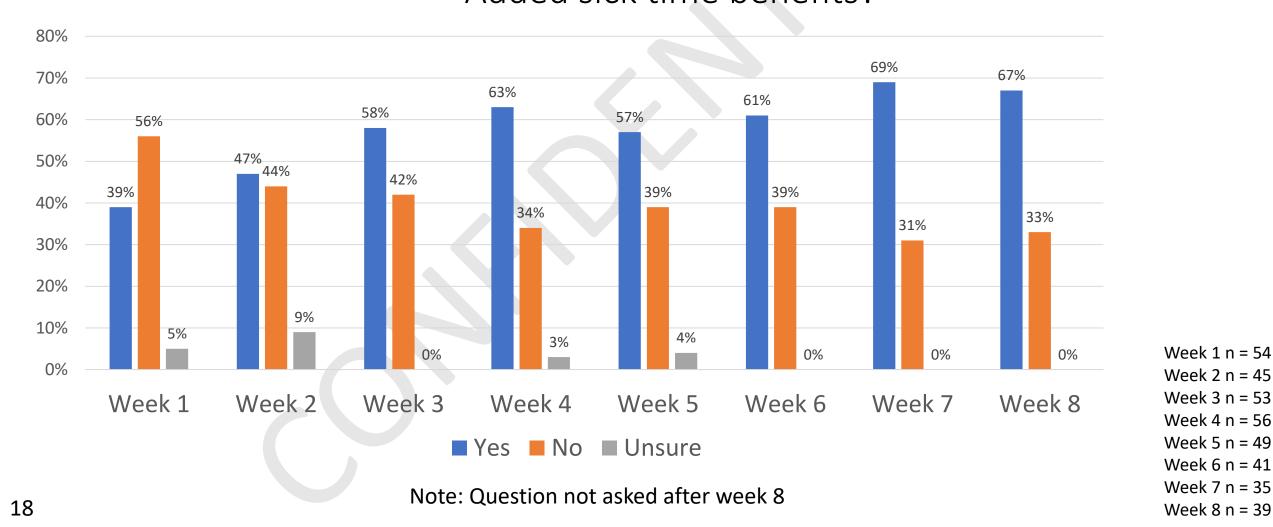


### Has COVID-19 affected your ability to staff your communities?



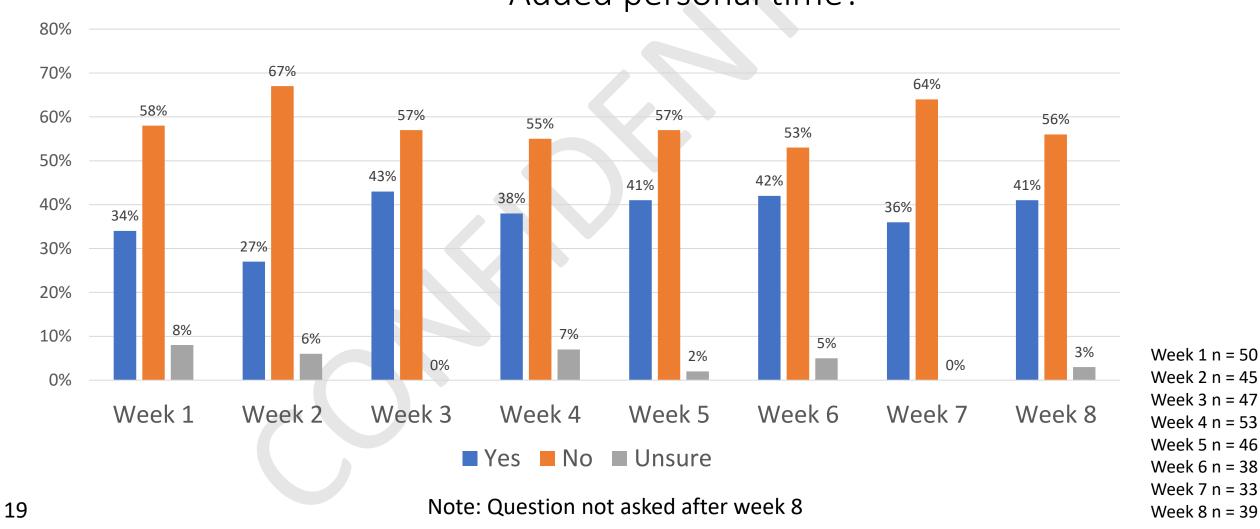


## Have you taken any of the following steps with regards to your community staffing: Added sick time benefits?



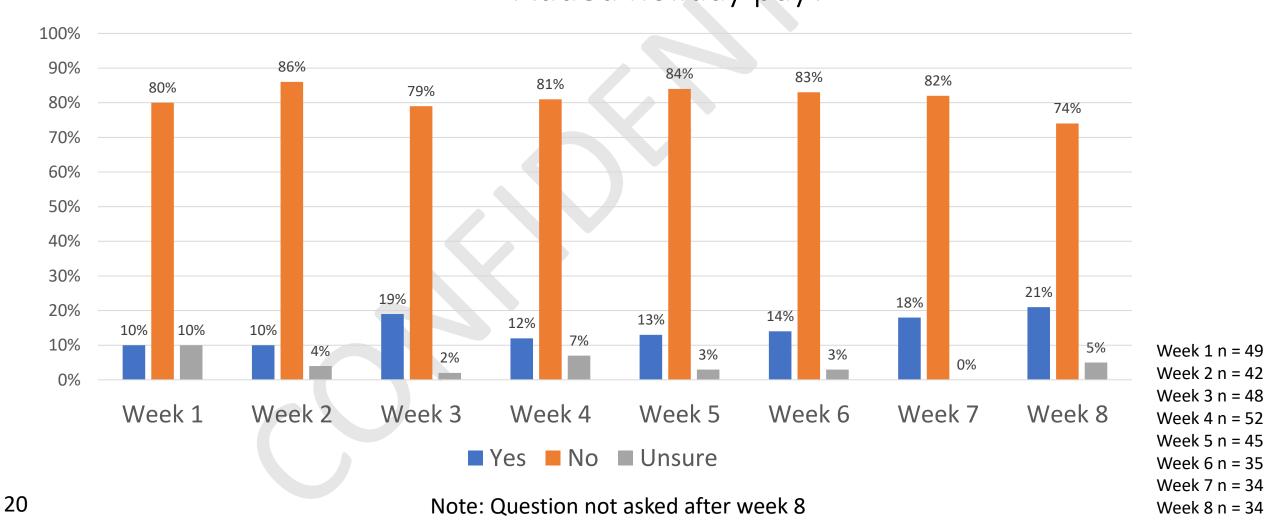


# Have you taken any of the following steps with regards to your community staffing: Added personal time?





# Have you taken any of the following steps with regards to your community staffing: Added holiday pay?





Week 1 n = 49

Week 2 n = 42

Week 3 n = 49

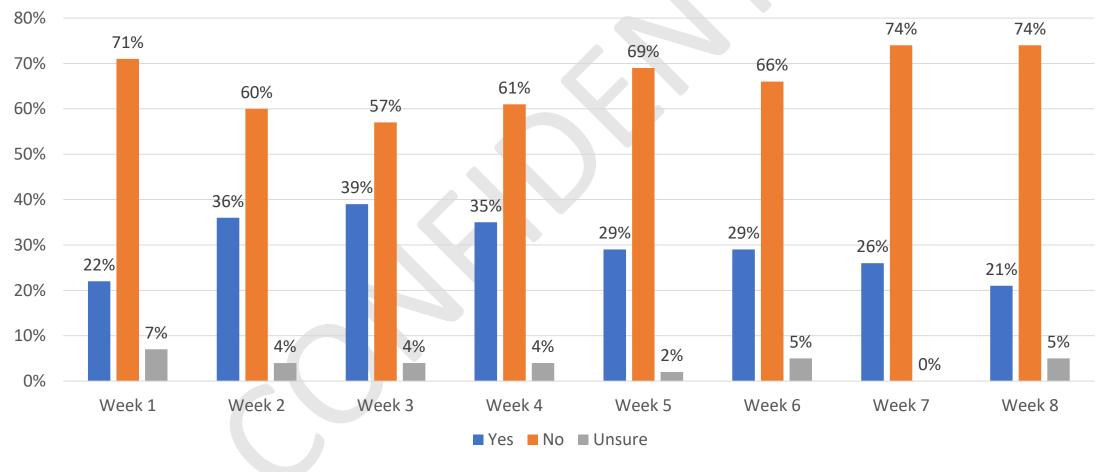
Week 4 n = 51

Week 5 n = 45

Week 6 n = 38 Week 7 n = 34

Week 8 n = 34

## Have you taken any of the following steps with regards to your community staffing: Added childcare benefits?

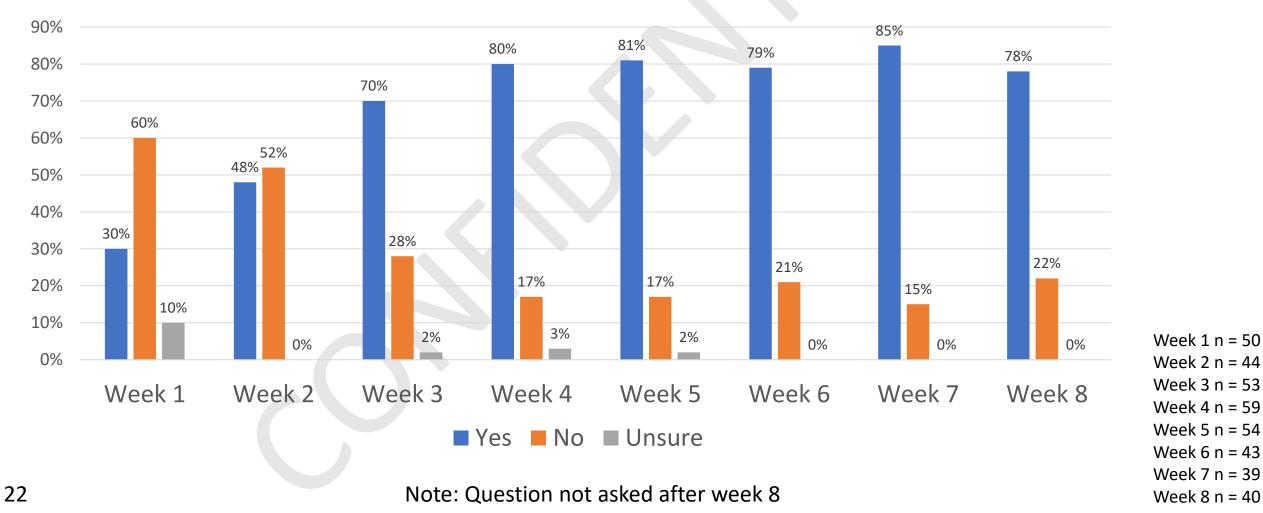


Note: Question not asked after week 8



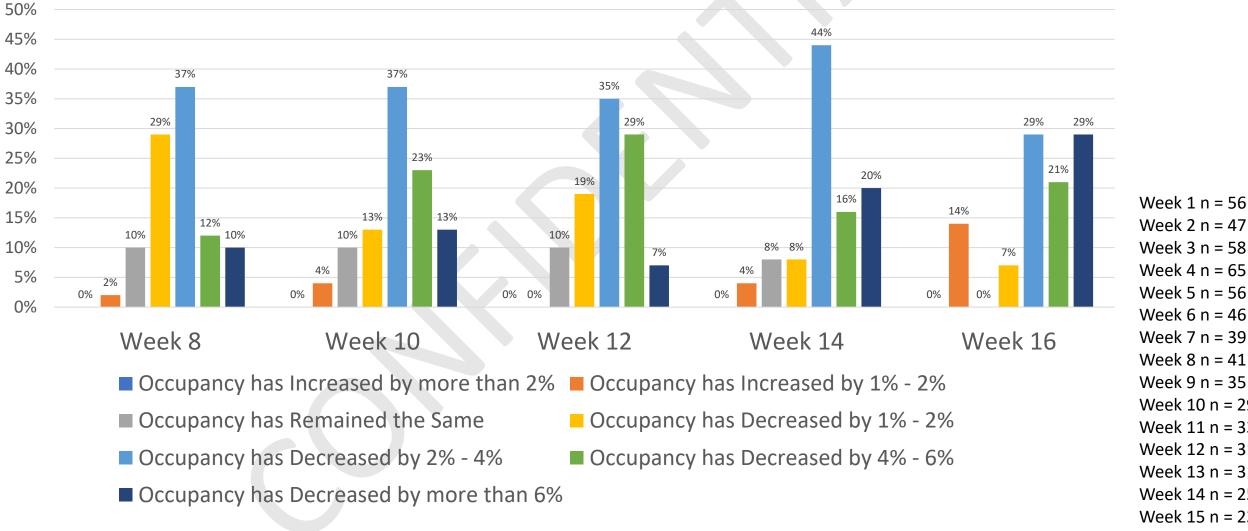
# Have you taken any of the following steps with regards to your community staffing:

Increased wages or other benefits?





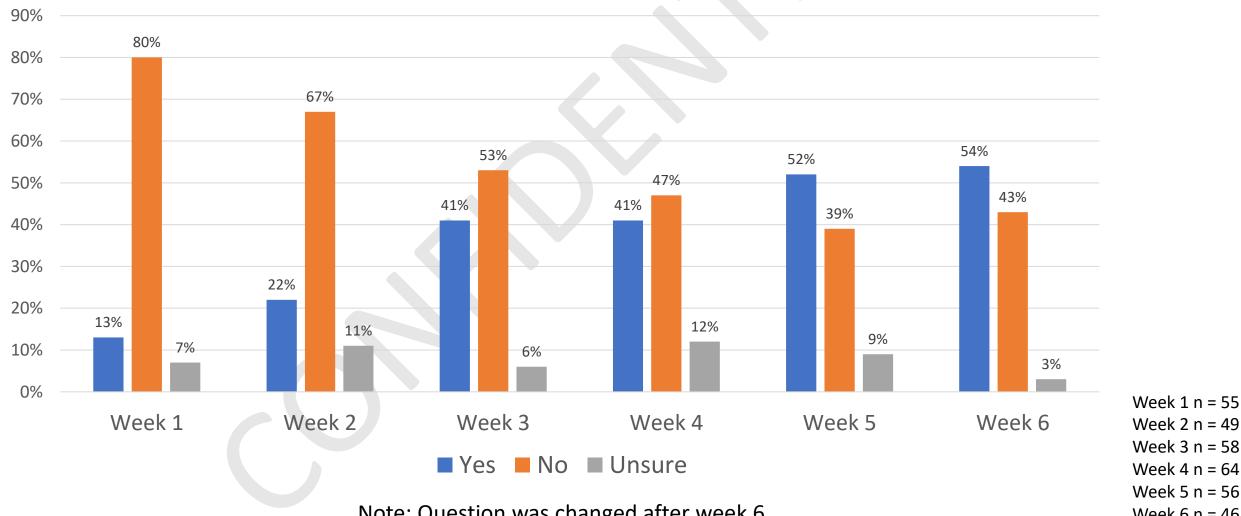
## Since the emergence of COVID-19 in the U.S., please note the impact to your community's occupancy rates:



Week 2 n = 47Week 3 n = 58Week 4 n = 65Week 5 n = 56Week 6 n = 46Week 7 n = 39 Week 8 n = 41 Week 9 n = 35 Week 10 n = 29 Week 11 n = 33 Week 12 n = 31 Week 13 n = 31 Week 14 n = 25 Week 15 n = 23 Week 16 n = 14



## Have you had any residents move out due to concerns related to COVID-19?



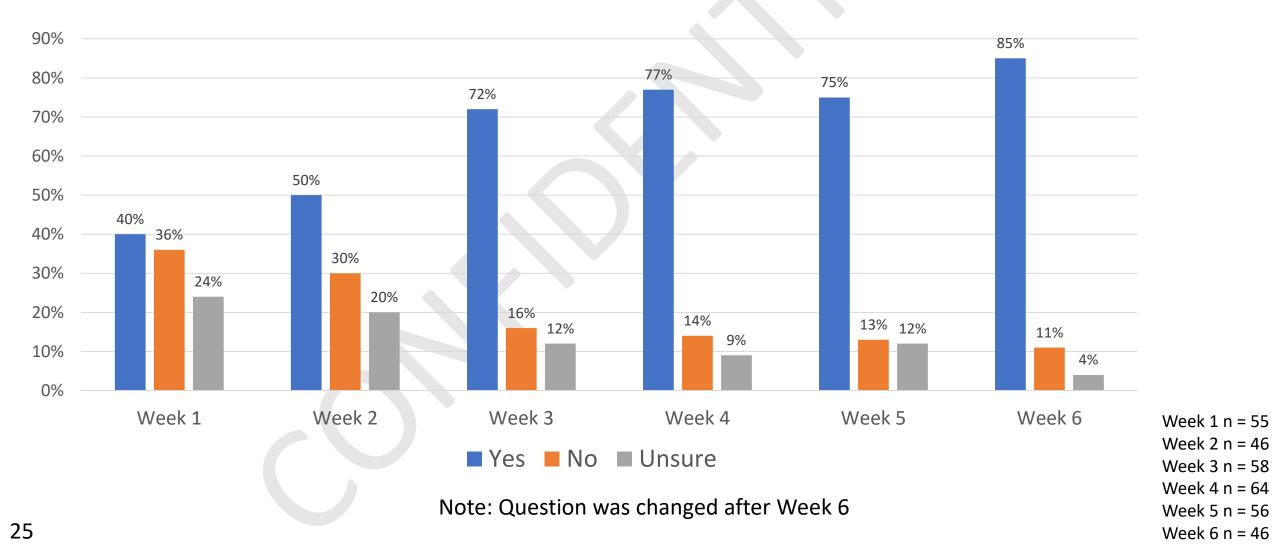
24

Note: Question was changed after week 6

Week 5 n = 56Week 6 n = 46

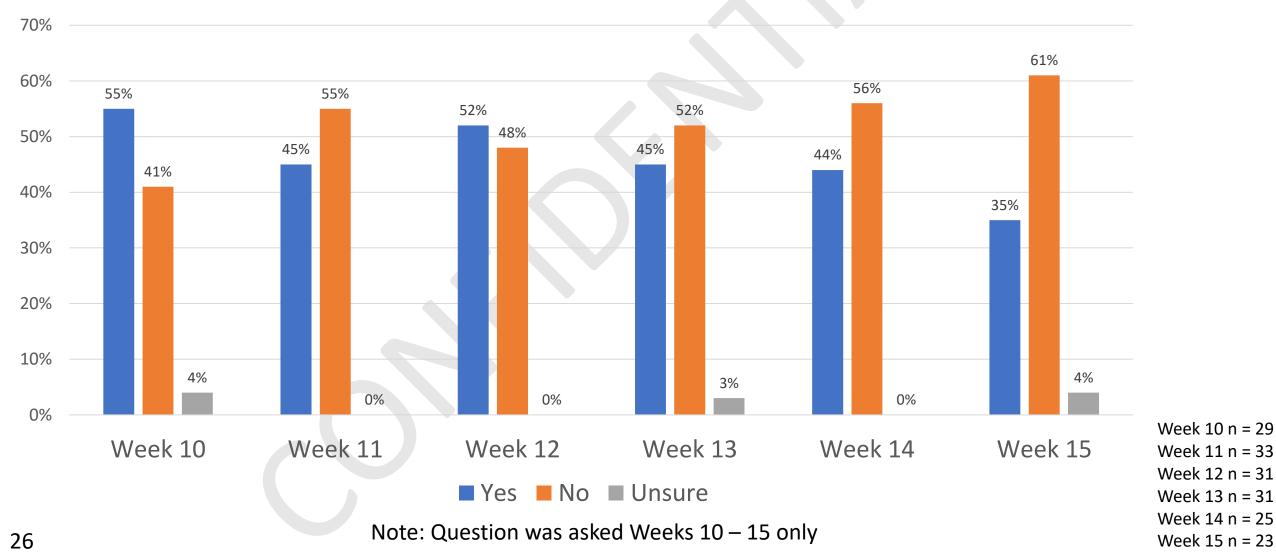


# Have you had any prospects cancel plans to move-in due to COVID-19 fears?





# Do you operate communities in areas that currently restrict new admissions?

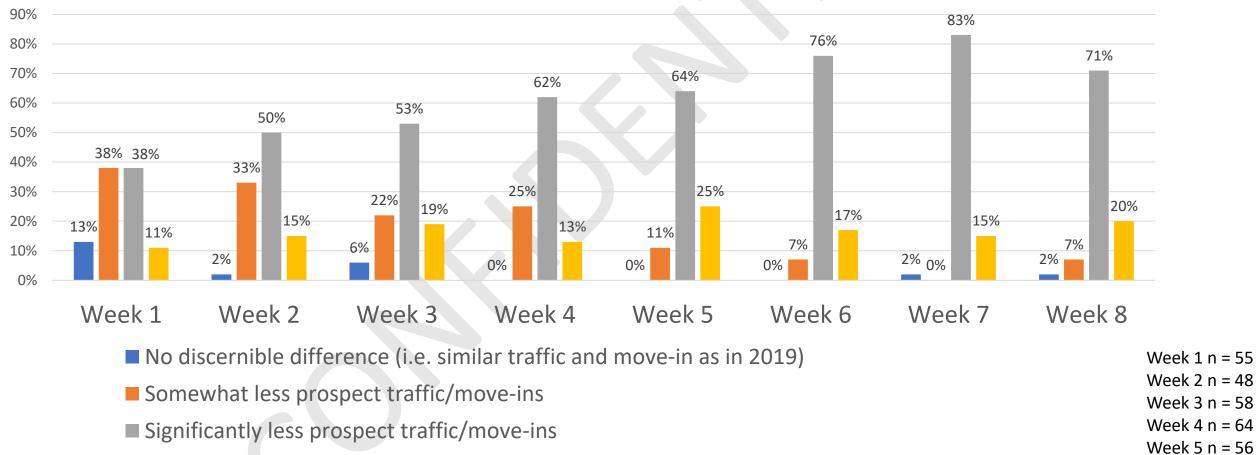




> Week 6 n = 46Week 7 n = 40

Week 8 n = 41

Since the emergence of COVID-19 in the U.S. markets that you operate, please select the answer that best characterizes prospect traffic at your communities:



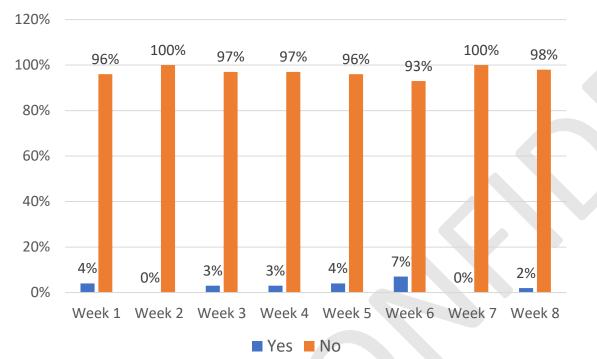
We are effectively not moving any new residents in to our communities until the crisis abates

Note: Question not asked after week 8

27

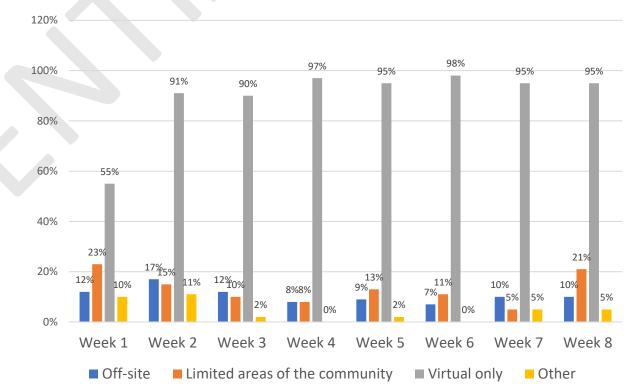


# Are you conducting tours as usual (with or without pre-screening)?



ASHA Survey Aggregated Results March 15-16 – July 19-20

### If no, are you conducting tours:



### Note: Questions not asked after week 8

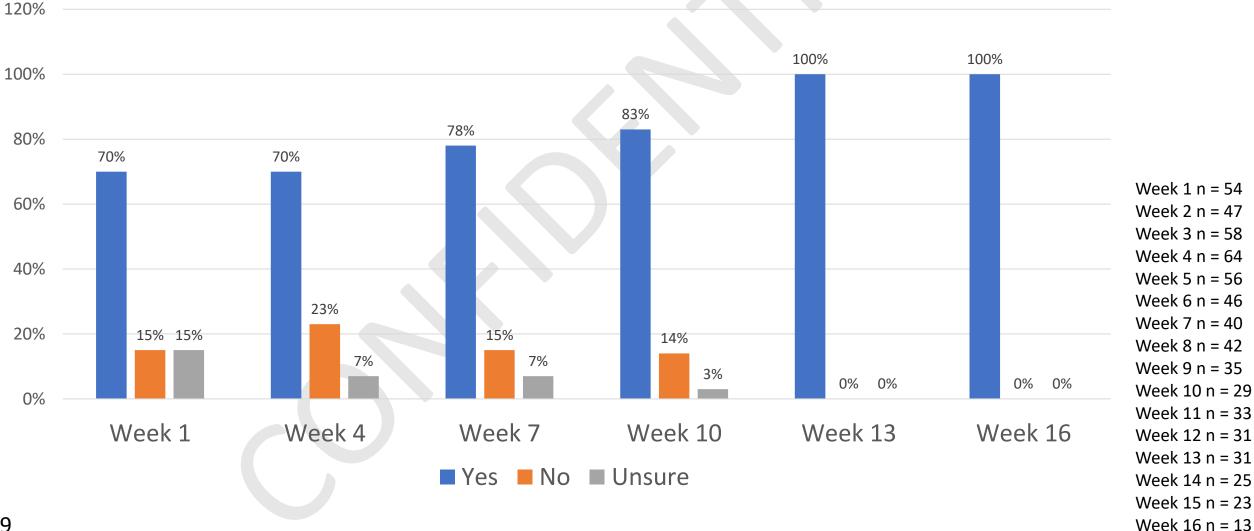
Week 1 n = 54	W	/eek 5 n = 56
Week 2 n = 48	W	/eek 6 n = 46
Week 3 n = 58	W	/eek 7 n = 40
Week 4 n = 64	W	/eek 8 n = 41

Week 1 n = 60	Week 5 n = 56
Week 2 n = 46	Week 6 n = 44
Week 3 n = 58	Week 7 n = 40
Week 4 n = 63	Week 8 n = 39



### AMERICAN SENIORS HOUSING ASSOCIATION

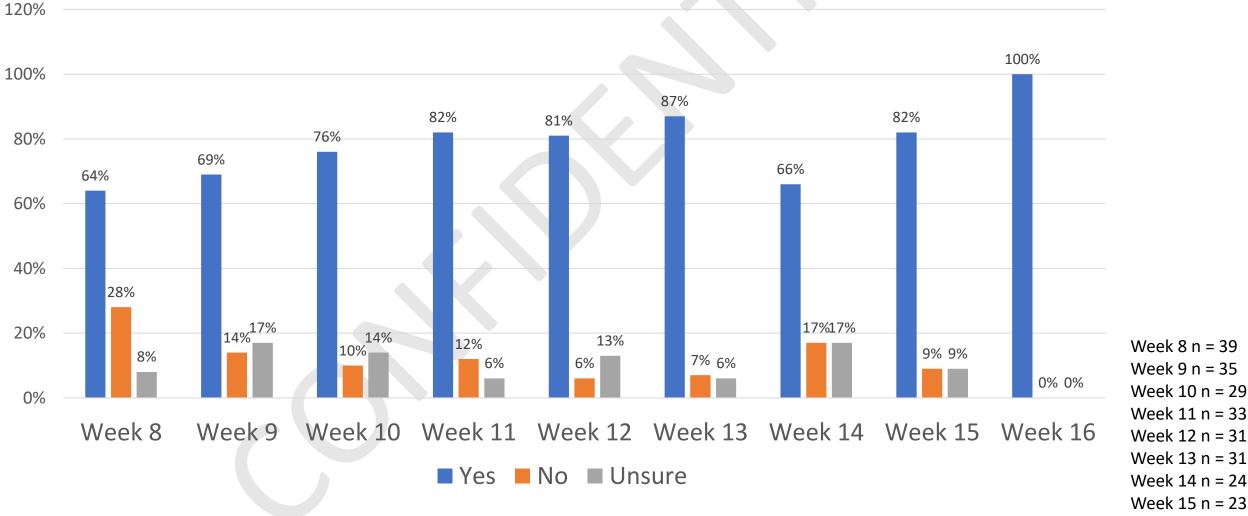
## Do you expect to move-in new residents before the end of this month?





Week 16 n = 14

# If you are going to move in a new resident, are you planning to have them take a COVID test before they move in?

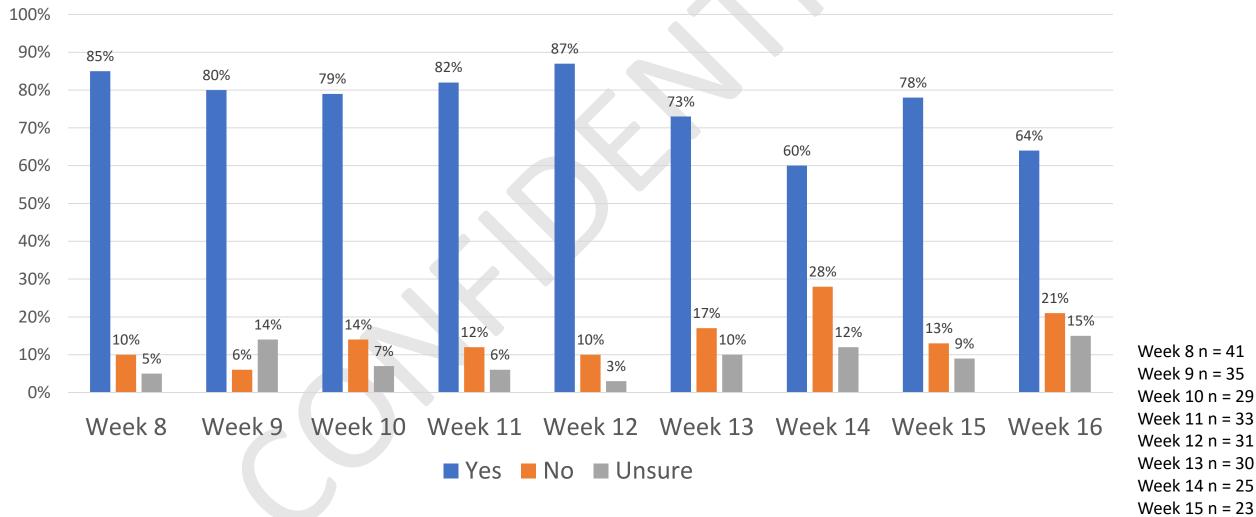


30



Week 16 n = 14

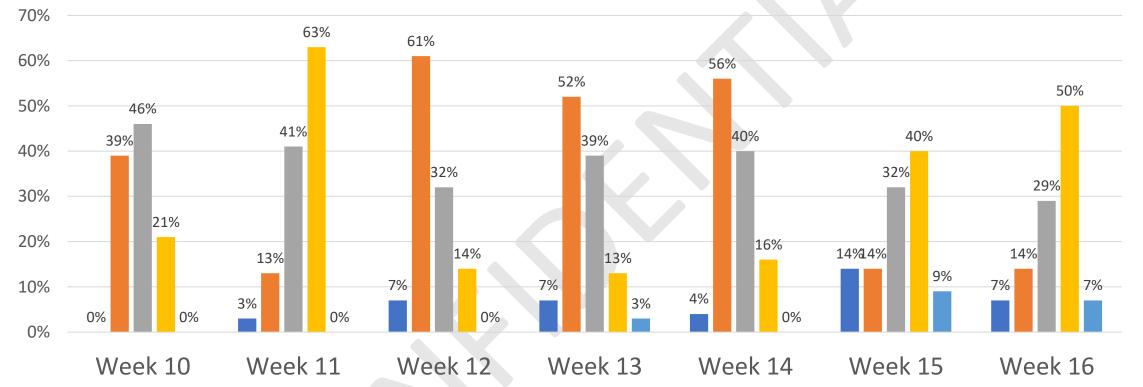
Will you require new residents to self-quarantine for 10-14 days upon move-in (whether or not they take a COVID test before move-in)?



31



### How are you mitigating risks with regards to the move-in process?



Continuing normal move-in process without COVID protocols

- Movers allowed community access with temperature check/COVID related screening, PPE and disinfection following movers
- Movers not allowed community access; belongings left outside and brought in by staff
- Resident's possessions moved in at least 24 hours in advance and disinfected before resident allowed to occupy unit

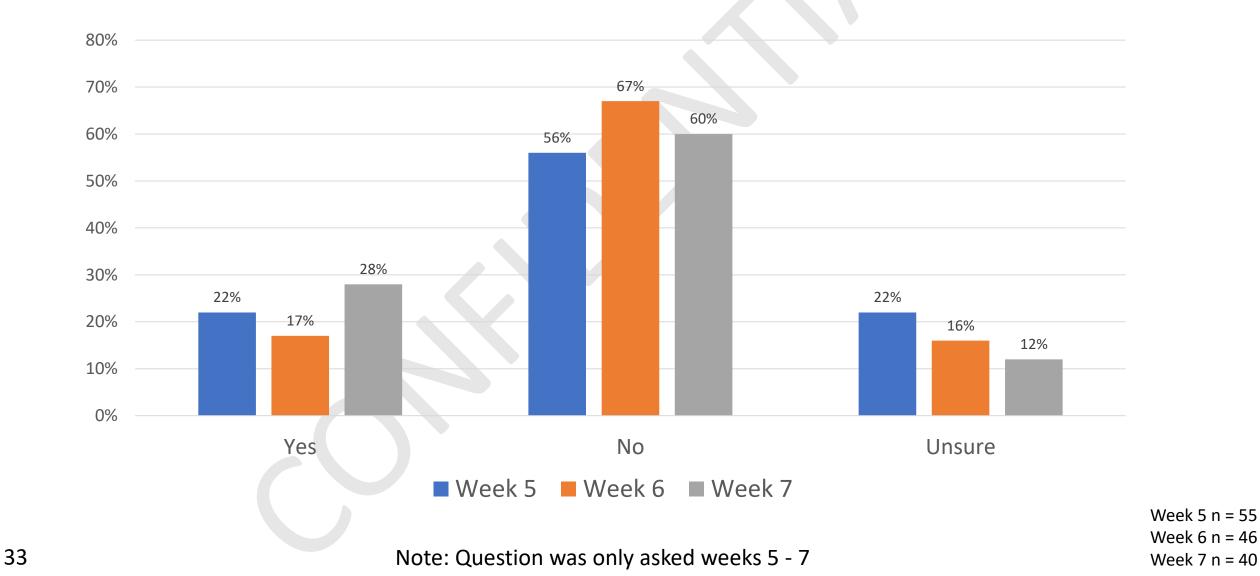
Other

Week 10 n = 28 Week 11 n = 32 Week 12 n = 28 Week 13 n = 31 Week 14 n = 25 Week 15 n = 22

Week 16 n = 14

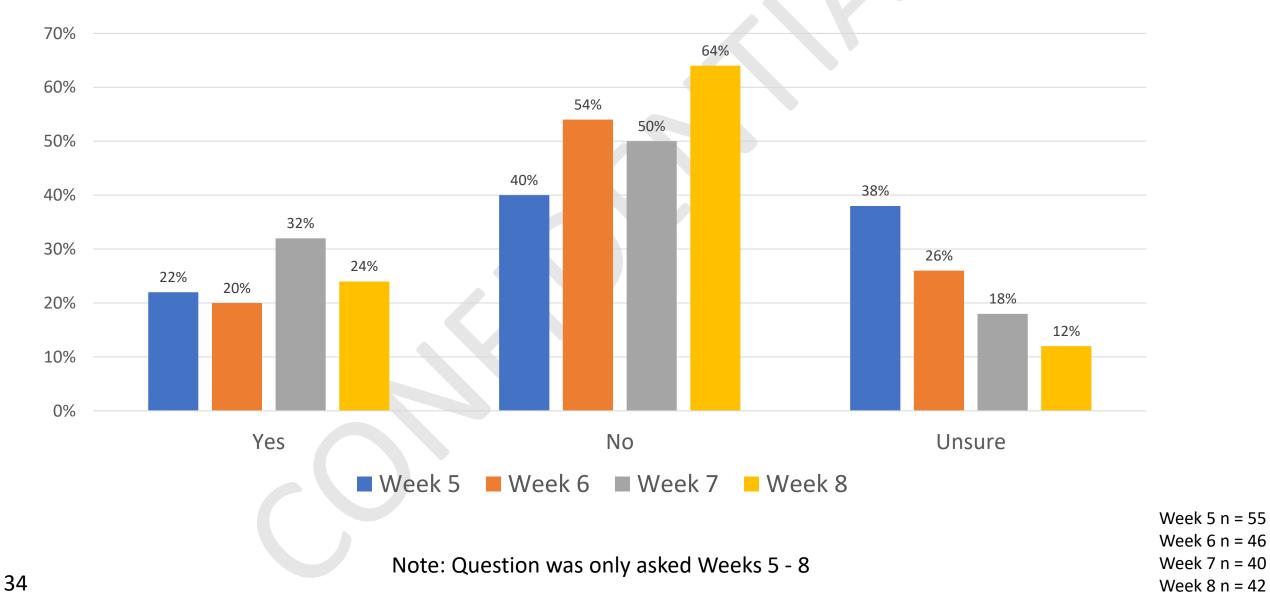


### Do you anticipate rent delinquency in April?



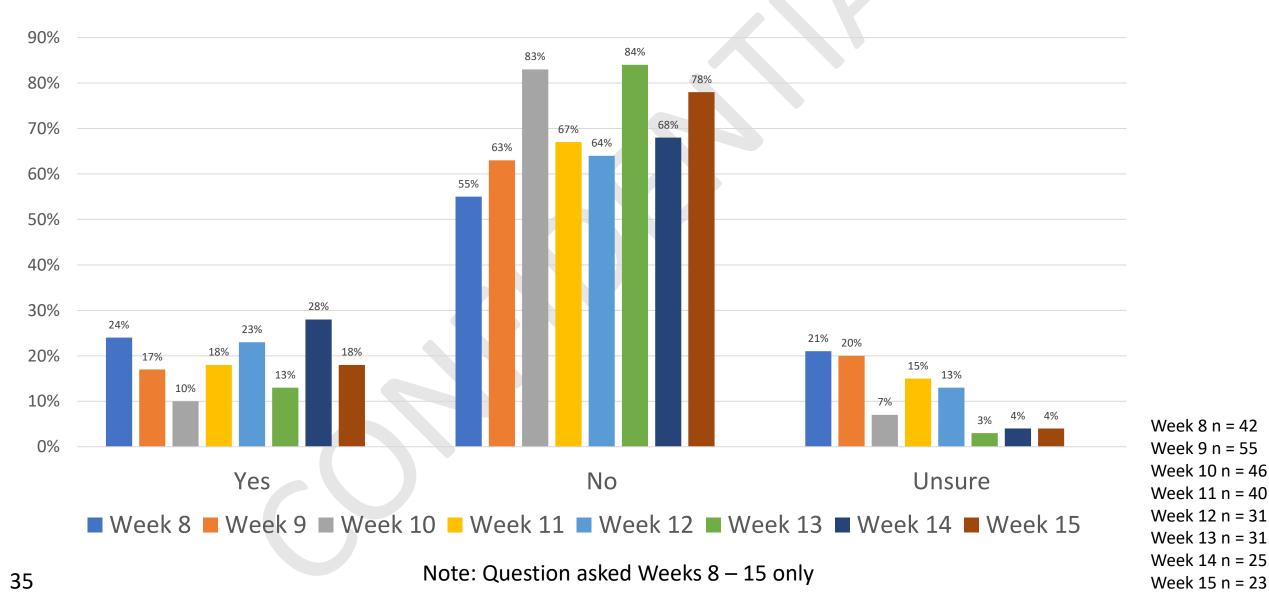


### Do you anticipate rent delinquency in May?



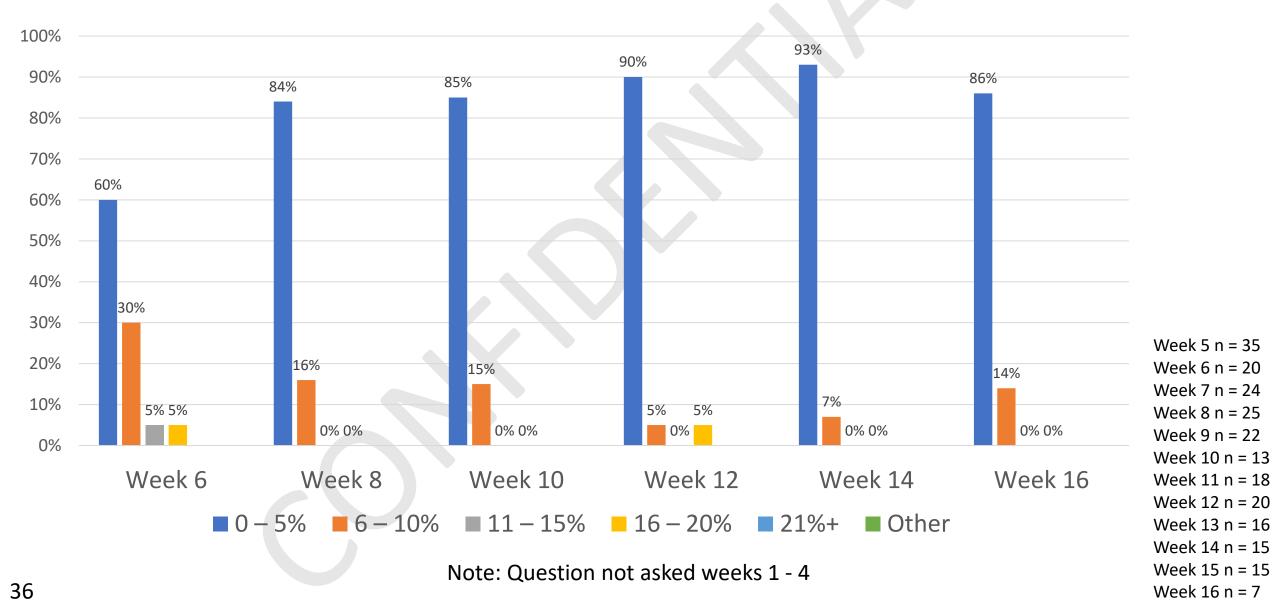


### Do you anticipate rent delinquency in June?



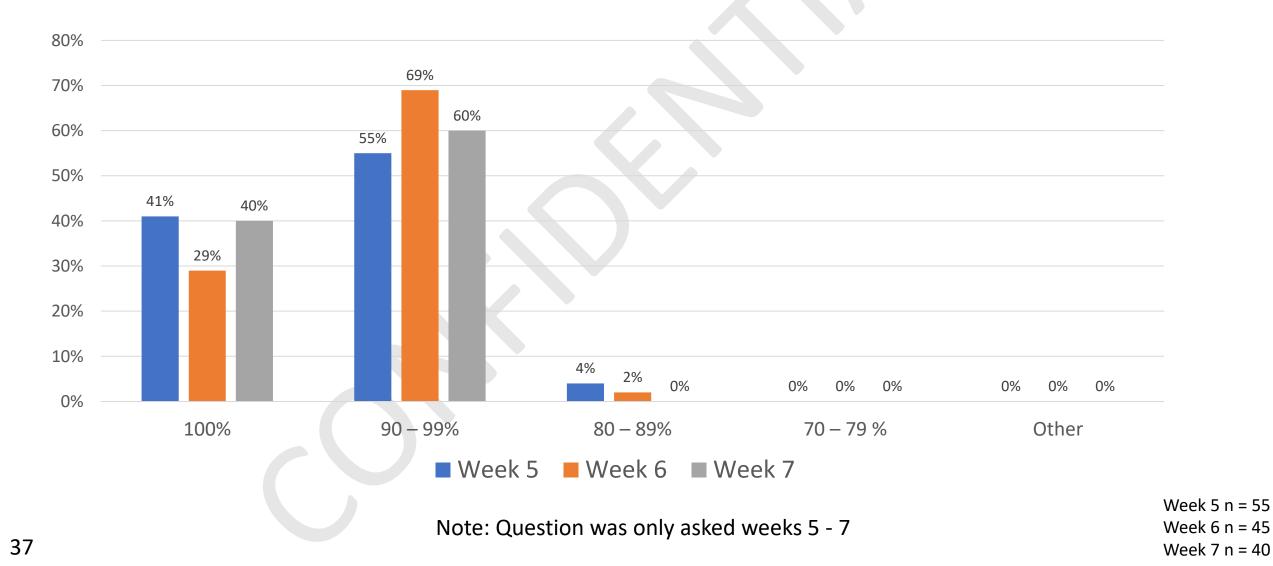


### If you anticipate rent delinquency what percentage?



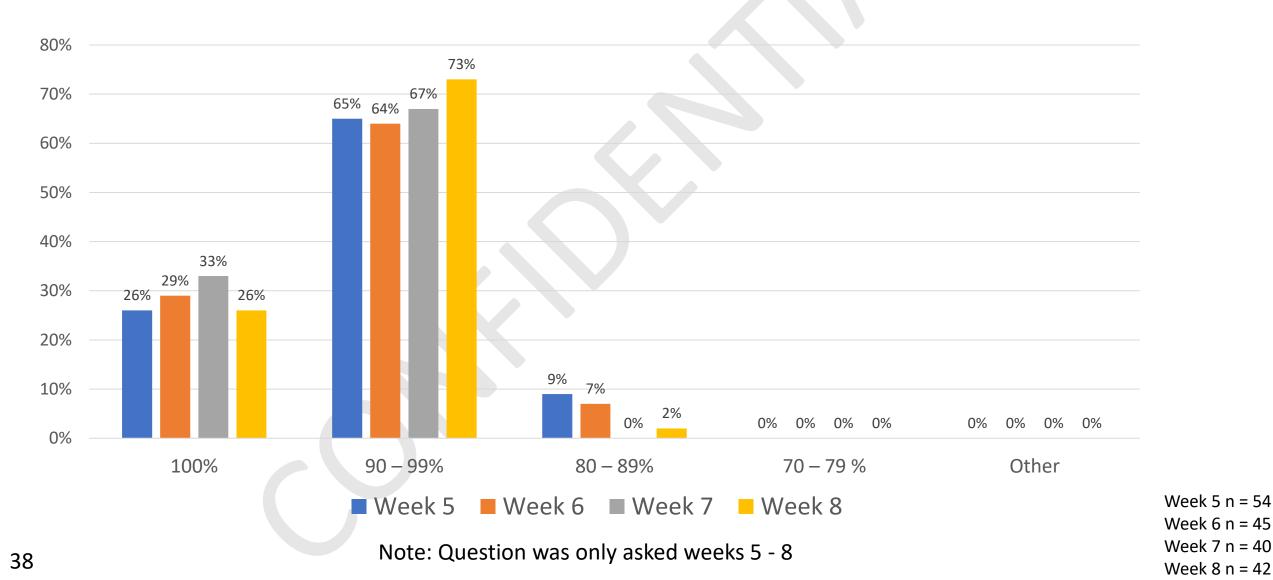


## What was your percentage of rent collected in February?



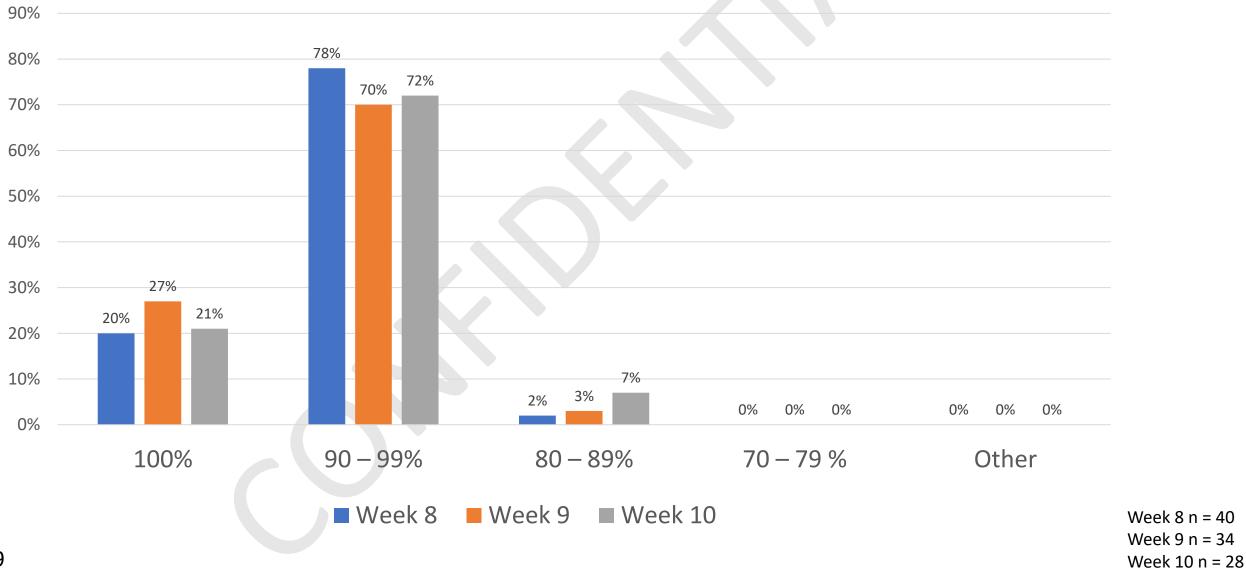


## What was your percentage of rent collected in March?





## What was your percentage of rent collected in April?

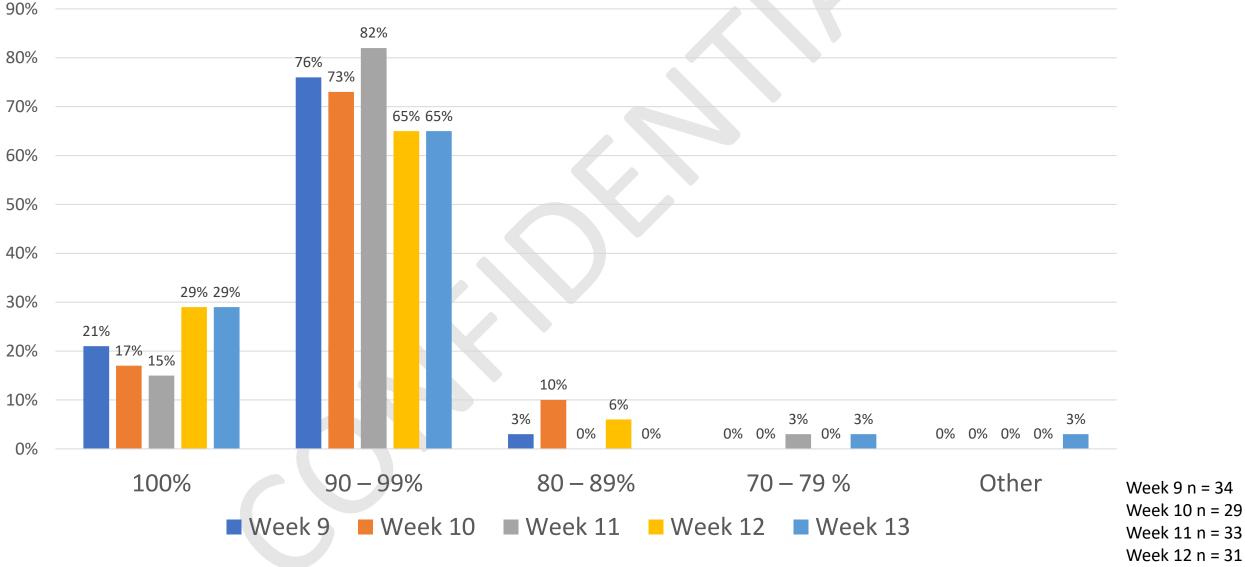




Week 13 n = 31

Living Longer Better

## What was your percentage of rent collected in May?



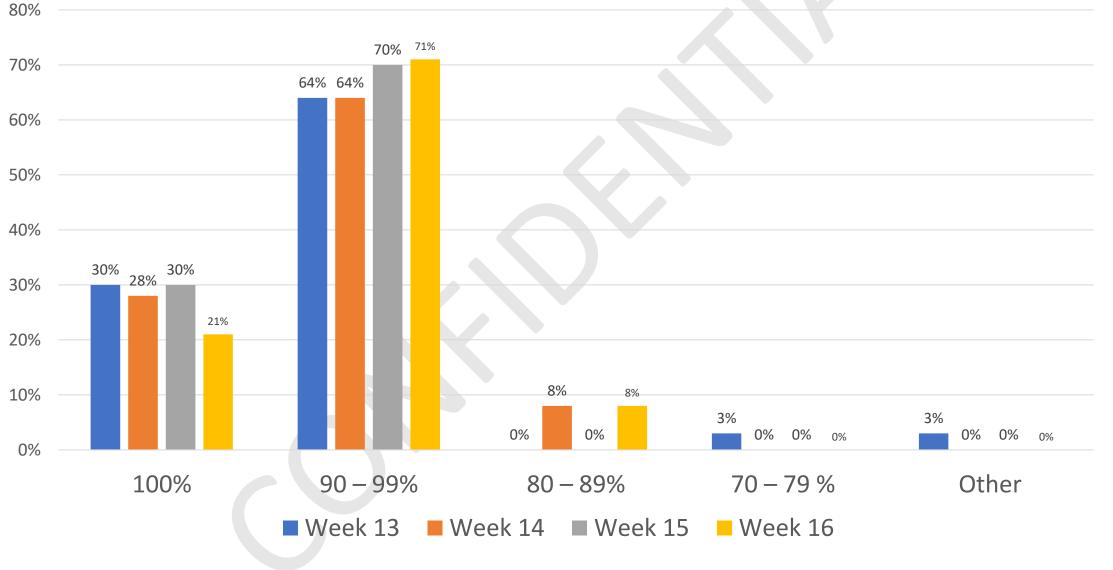


Week 13 n = 30

Week 14 n = 25 Week 15 n = 23

Week 16 n = 14

## What was your percentage of rent collected in June?



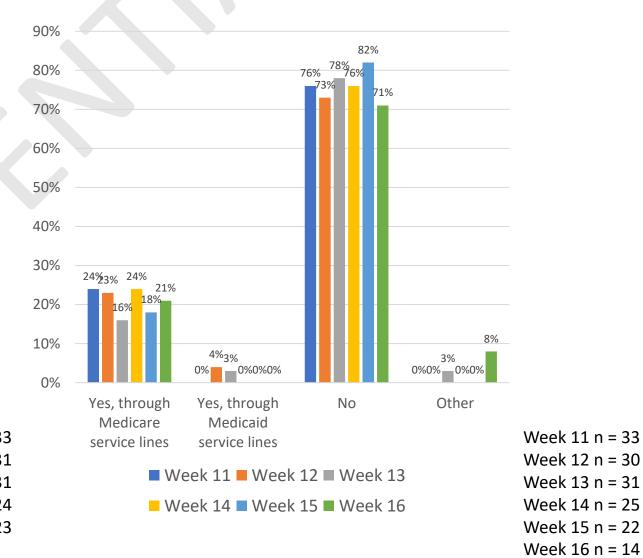


#### 70% 64% 60% 58% 54% 50% 48% 45% 45% 39% 40% 34% 29% 27% 30% 20% 10% -8% 7% 6% 3%3%4%4% 4% 3%2% 0% \_\_0% 0% Applied and Received and Did not apply Applied, but Other Week 11 n = 33 did not received returned Week 12 n = 31 receive Week 13 n = 31 ■ Week 11 ■ Week 12 ■ Week 13 ■ Week 14 ■ Week 15 Week 14 n = 24 Week 15 n = 23

Has your company applied and/or received PPP money?

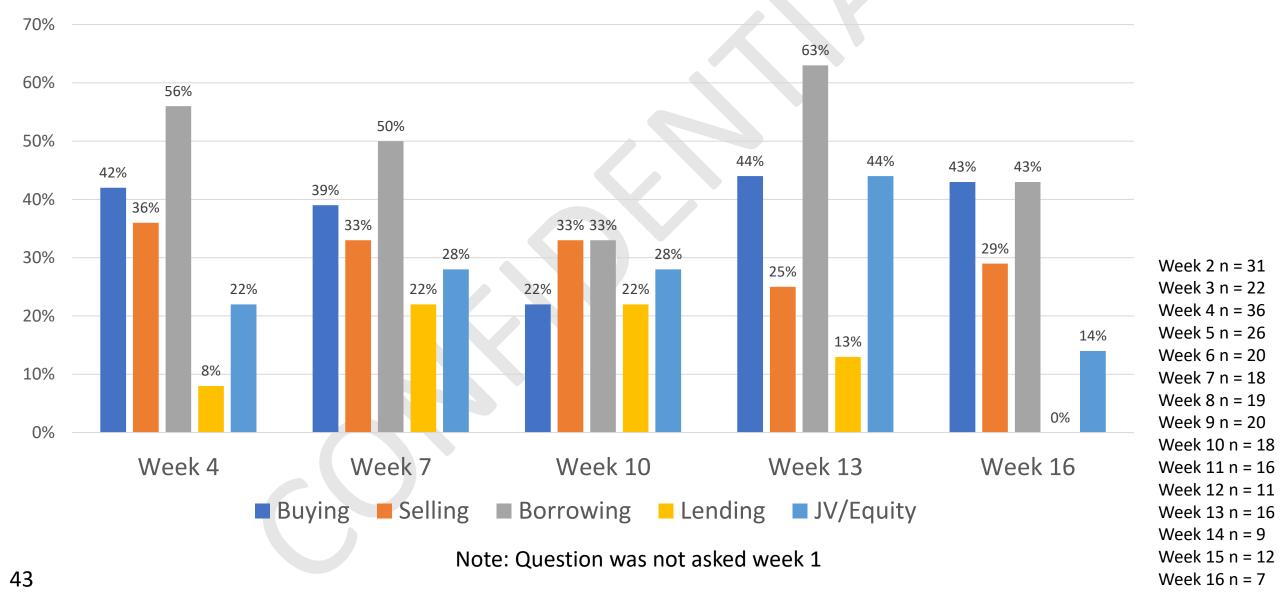
#### ASHA Survey Aggregated Results March 15-16 – July 19-20

### Has your company received any funding from HHS?





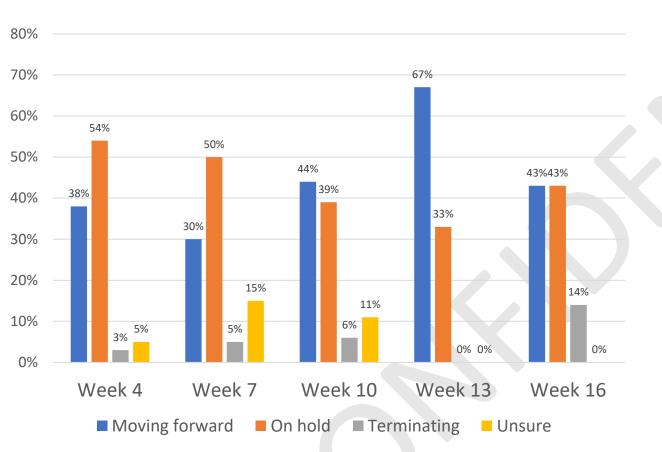
# Are you involved in a current capital transaction?





44

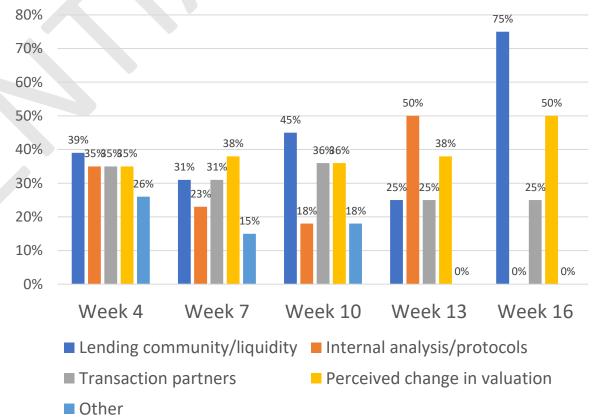
## Is your capital transaction?



#### Note: Question was not asked week 1

Week 2 n = 31	Week 6 n = 21	Week 10 n = 18	Week 14 n = 9
Week 3 n = 23	Week 7 n = 20	Week 11 n = 16	Week 15 n = 12
Week 4 n = 37	Week 8 n = 20	Week 12 n = 10	Week 16 n = 7
Week 5 n = 27	Week 9 n = 20	Week 13 n = 15	

## ASHA Survey Aggregated Results March 15-16 – July 19-20 If you answered on hold or terminating, do you attribute this to:

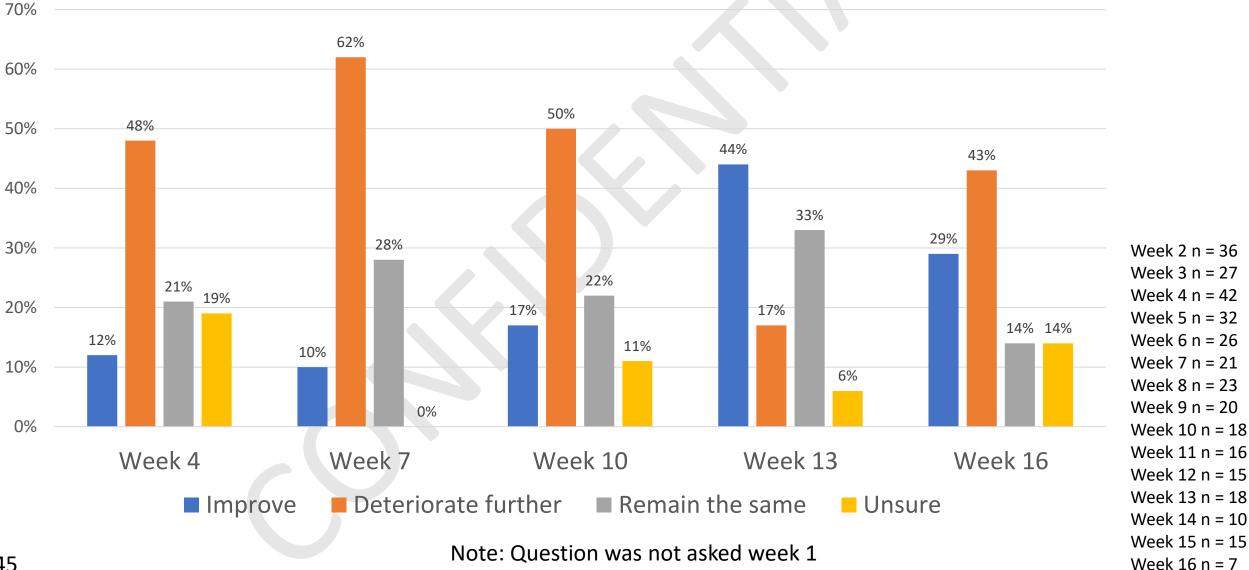


#### Note: Question was not asked week 1

Week 2 n = 16	Week 6 n = 10	Week 10 n = 11	Week 14 n = 7
Week 3 n = 17	Week 7 n = 13	Week 11 n = 7	Week 15 n = 3
Week 4 n = 23	Week 8 n = 14	Week 12 n = 6	Week 16 n = 4
Week 5 n = 15	Week 9 n = 15	Week 13 n = 8	

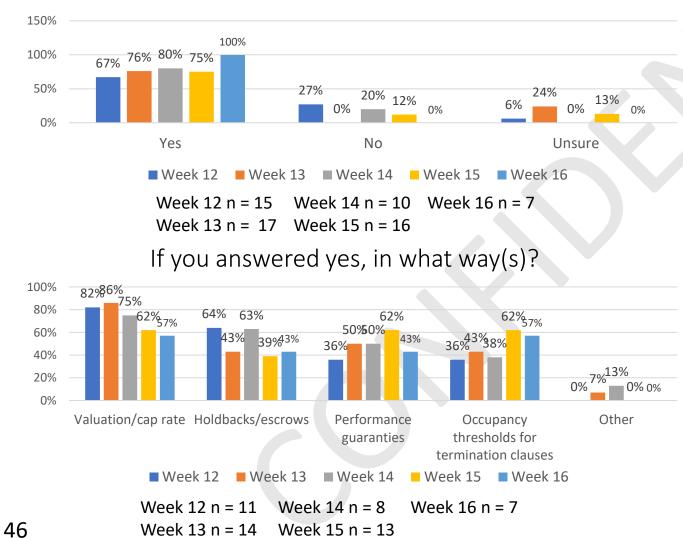


# Do you anticipate current capital markets will:



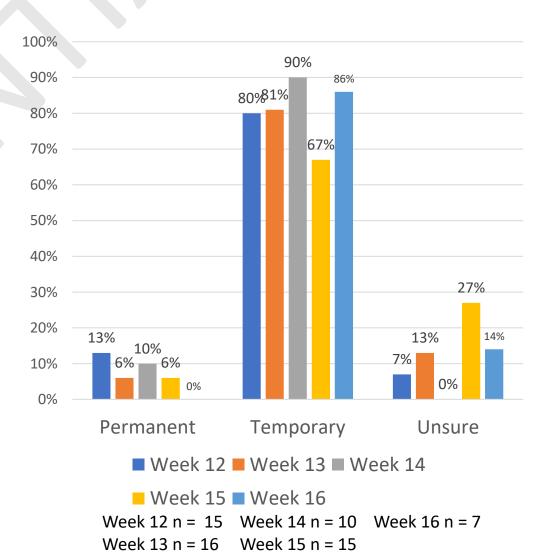


Do you think market fundamentals for capital transactions will change as a result of the COVID 19 pandemic?



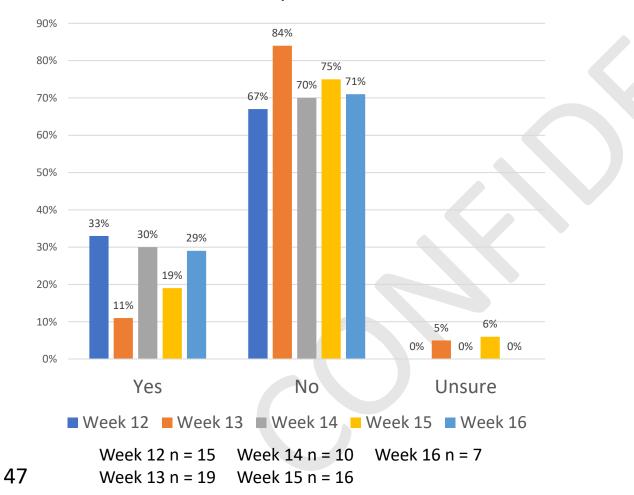
ASHA Survey Aggregated Results March 15-16 – July 19-20

#### Do you think market fundamental changes will be:



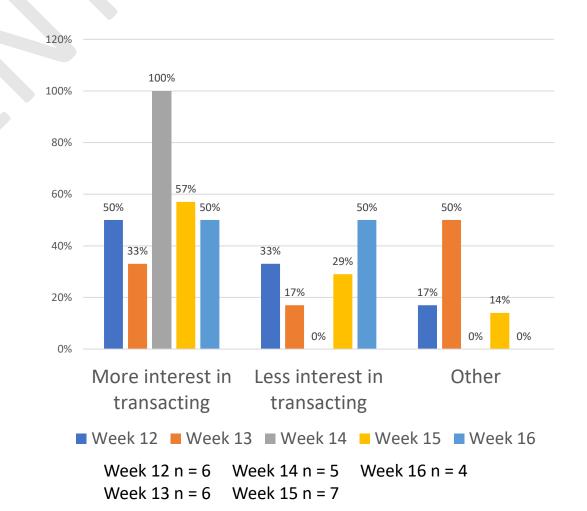


#### Living Longer Better Has your organization's interest/commitment to the seniors housing space been impacted by the recent pandemic?



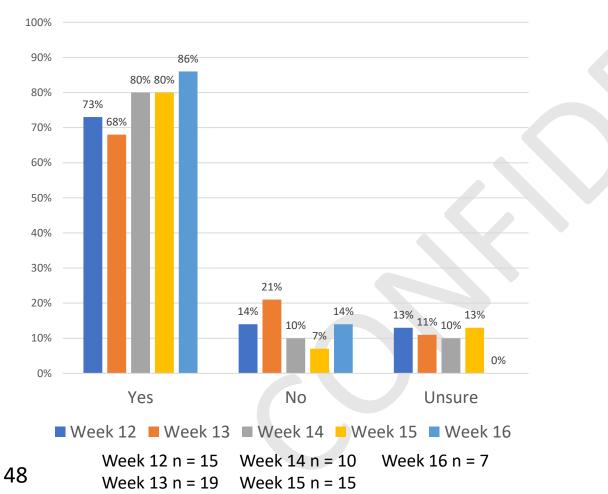
ASHA Survey Aggregated Results March 15-16 – July 19-20

# If your organization's interest has changed, how so?



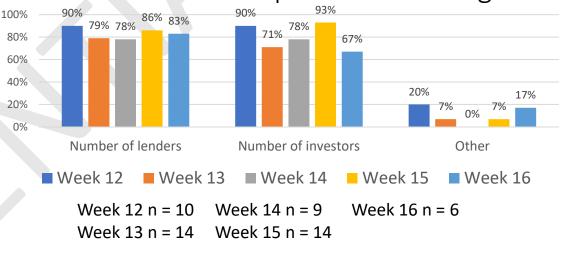


## Do you think the transaction landscape has changed in terms of market participants?

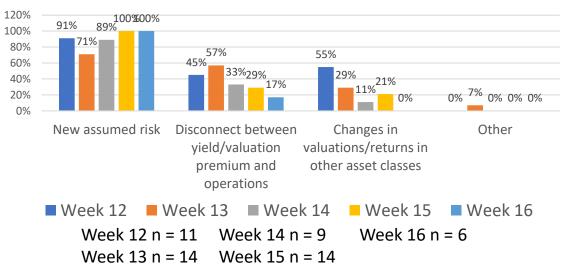


ASHA Survey Aggregated Results March 15-16 – July 19-20

If you answered "yes" do you think the future transaction landscape will see changes in:

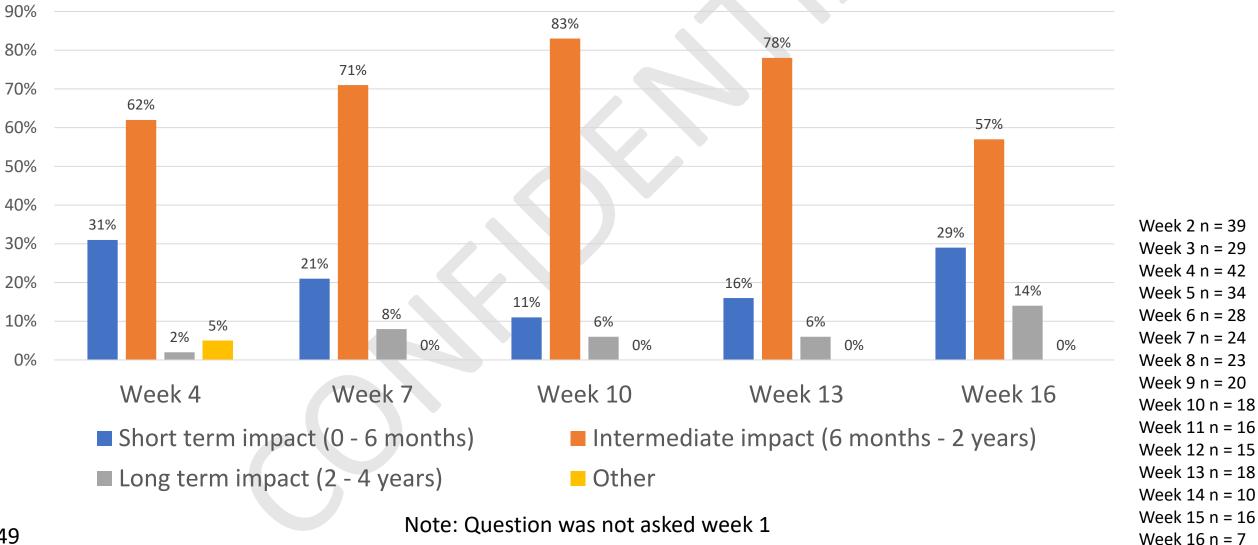


# If you answered "yes" to what do you attribute the change to be driven by:





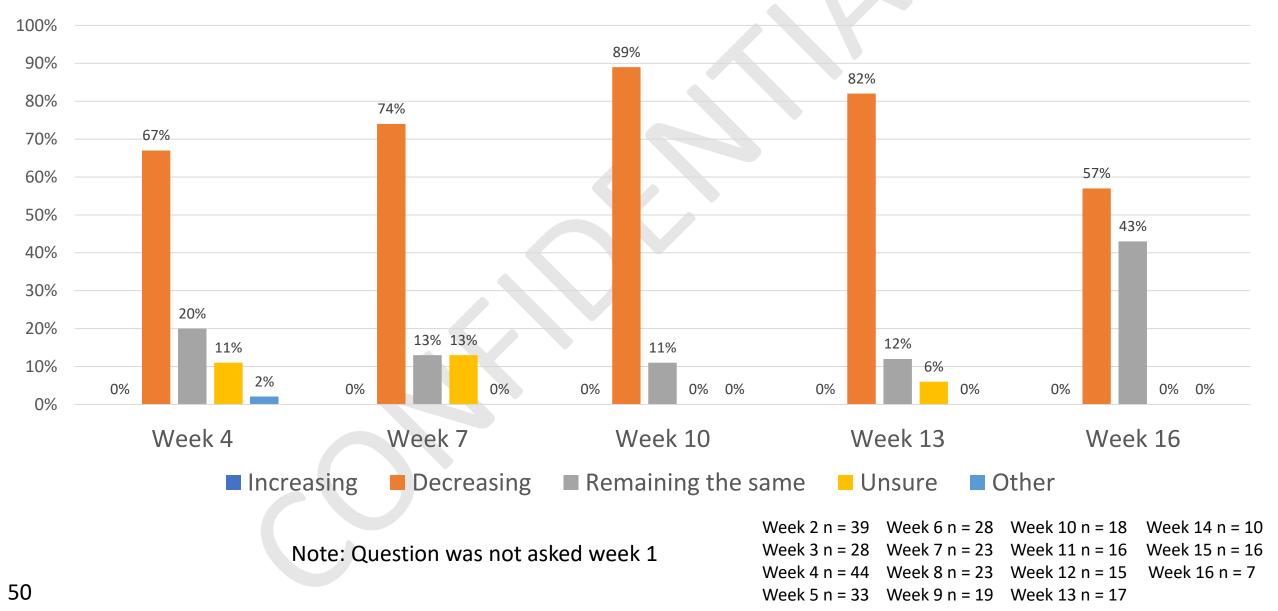
# Do you think that the COVID-19 pandemic will have an adverse impact on sector valuations that will last:



#### AMERICAN SENIORS HOUSING ASSOCIATION

ASHA Survey Aggregated Results March 15-16 – July 19-20

**Association** Living Longer Better With regards to transaction marketplace, do you anticipate market values:

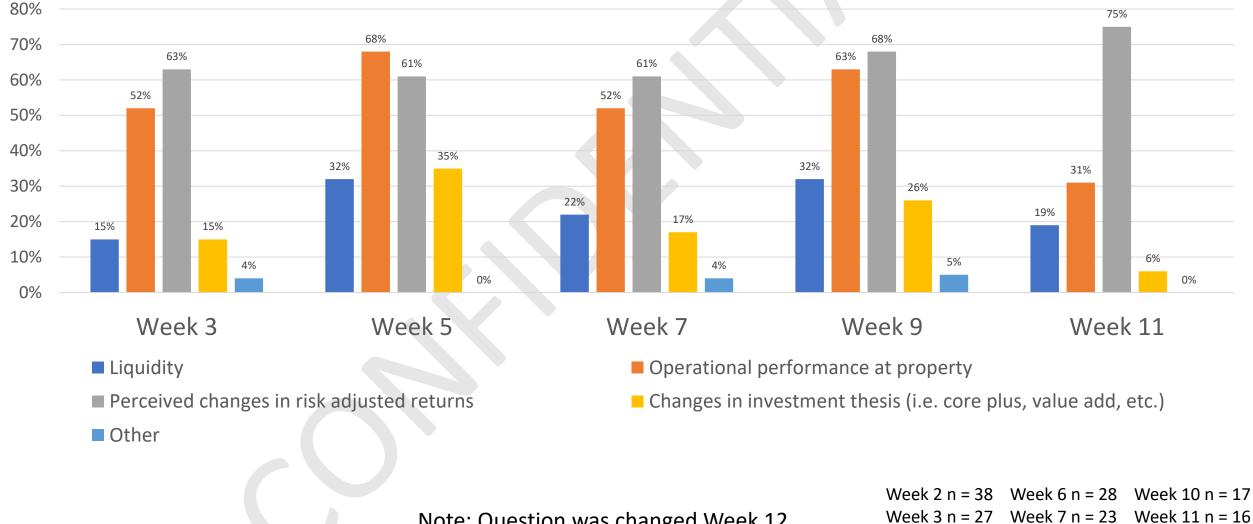


Week 4 n = 41 Week 8 n = 23

Week 5 n = 31 Week 9 n = 19



## Based on your answer do you attribute this to:



Note: Question was changed Week 12